

## Alphabetical by Speaker's Last Name

### **Al-Gasas, Mustafa, BS**

Mustafa Al-Gasas is a graduate of mental health court and a certified peer support worker at Resources for Human Development. Mustafa has a bachelor's degree in biology and chemistry. He has experience in tutoring undergraduate biology students at the University of Pittsburgh and running groups at mental health centers. "Untreated" before he began his recovery journey he had trouble in many areas of his life, including legal problems.

### **Ambrose, Chris, MBA, CHC, CHPC**

Chris Ambrose has been the compliance officer at Service Access & Management, Inc. (SAM) since 2011 and has been an employee at SAM since 2002. Chris has held a variety of positions within SAM including his first position as a children's mental health case manager. Chris is certified in Healthcare Compliance & Healthcare Privacy Compliance by the Compliance Certification Board. He holds a bachelor's degree in criminal justice administration with a minor in social welfare and a Master of Business Administration.

### **Anderson, Joshua, ATP**

Joshua has worked at Easterseals Crossroads since 2011 in Employment Services and then moved to the Assistive Technology department. In 2016, he was promoted to the manager of clinical assistive technology. Josh holds a bachelor's degree of public affairs in nonprofit management with a minor in sociology. Before coming to Crossroads, Josh worked for the university in the admissions department. Josh has "always had a drive to help others achieve their goals and realize their full potential which led me to Easterseals Crossroads." As an assistive technology specialist, he assists individuals with disabilities to achieve their goals in life with the assistance of technology. When he is not at work, he enjoys camping, hiking, going to concerts, and doing outside activities with his family.

### **Arthur, Andrea, BA**

Andrea Arthur is a team manager with Indiana Professional Management Group (IPMG) who has been in the field of case management for 15 years and worked in the field of social services for over 20 years. During her tenure as a case management professional, Andrea has experienced provision of case management services in both rural and urban settings and across diverse backgrounds. She has presented to a wide variety of audiences from service providers to community members. Early on, Andrea developed a desire to ensure individuals and families are treated with dignity and respect through observing her mother advocate for her brother.

### **Balk, Cassie, BS**

Cassie Balk began her professional career at IPMG over 11 years ago. Cassie has provided training in various capacities including the creation of a professional development workshop and a company-wide virtual training presented to case managers, waiver service providers, and stakeholders. Cassie also helped develop and facilitate Powerful Parents, a leadership network aimed at educating and empowering parents supporting their loved ones receiving Medicaid Waiver services.

### **Bellis, Sandi**

Sandi Bellis is a personal safety trainer for Service Access & Management, Inc. Sandi's role is to provide De-escalation and Safety training and C&Y worker safety training. Sandi holds a BA in Criminal Justice and had worked for Tioga County (PA) Human Services for 27 years. She held the position of director of residential services, in that position she was responsible for the residential treatment and secure detention programs as well as foster care, independent living, and several other C&Y programs. Sandi has been certified as a Casework Supervisor through the CWRC (Child Welfare Resource Center), Therapeutic Crisis Intervention Trainer (TCI), Safe Crisis Management Trainer (SCM), and she is a federally accredited PREA (Prison Rape Elimination Act) Auditor for juvenile facilities.

## **Bentch, Tristan, MS, CPRP**

Tristan Bentch is the clinical programs training specialist for Service Access & Management, Inc. He has over 12 years of experience in behavioral health settings including case management, psychiatric rehabilitation, crisis, and forensic. Tristan holds a master's degree in rehabilitative science, is a Certified Psychiatric Rehabilitation Practitioner and a Certified Clinical Trauma Professional. Tristan is responsible to support the facilitation and oversight of current and new clinical programs on a company-wide basis via the development/planning, implementation, training, and monitoring of various models, standards, and processes in support of the highest standards of clinical practice.

## **Breneman, Catherine, MSW, PhD, CPRP**

Catherine Breneman is a clinical assistant professor at Towson University in the Department of Family Studies and Community Development. She has over 25 years of experience working in health and mental health settings as a clinical social worker. Currently, in addition to teaching, she is a social work consultant at Walter Reed National Military Medical Center. She earned her master's degree in social work at West Virginia University and doctorate at the University of Pittsburgh, where her dissertation focused on mentoring case managers in behavioral health.

## **Cash, Barbara**

Barbara Cash is the director of CareStar and has over 23 years of experience implementing and training staff regarding annual assessments and using person-centered planning processes to develop supports for individuals with intellectual disabilities. She has over 10 years' experience leading CareStar Case Management Services for Indiana Division of Aging Waivers, Indiana Division of Disability and Rehabilitative Services Waivers, and contracted services for Indiana's Money Follows the Person Demonstration Project. Barbara's unique skills will allow the audience to have an essential understanding of healthcare literacy, as it applies to various populations.

## **Chesterfield, Gwen, MS**

Gwen Chesterfield is an education and human services consultant in Indianapolis. She has extensive experience and expertise working with individuals with significant disabilities of all ages, promoting self-determination in their integration and inclusion in all aspects of community life. Her professional services include project leadership, person-centered planning, staff development, and program development consistent with best practices. One of her greatest passions is facilitating and teaching person-centered planning. She has been a secondary special education teacher, transition coordinator, special education and adult services program administrator, and Medicaid waiver case manager. Gwen is the legal guardian for two men with disabilities and has a bachelor's degree in Education from Indiana University and a master's degree in psychology from Purdue University.

## **Chisholm, Jenise, MSW**

Jenise began her career in the social service field as a case manager for intellectual disabilities. After seeing first-hand how substance abuse affected her family, her desire shifted to working with individuals who had challenges maintaining a sober life-style with other co-occurring issues. In 1994, Jenise began working for the Department of Behavioral Health and Intellectual Disabilities (DBHIDS) in Philadelphia, PA where she learned how to utilize evidence-based practices to ameliorate and participate in the efforts of transforming lives, one life at a time.

## **Coady, Jeffrey, PsyD, ABPP**

Captain Jeffrey Coady is a Commissioned Officer in the U. S. Public Health Service (USPHS) and a board certified clinical psychologist. Since 2011, he has served as the Region 5 Administrator for the Substance Abuse and Mental Health Services (SAMHSA), an operating division in the U.S. Department of Health and Human Services (HHS).

Region 5 includes the States of Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin and 34 Federally-recognized Tribes. In his role, Captain Coady represents the Assistant Secretary for Mental Health and Substance Use at the regional level in fulfilling the agency's mission of reducing the impact of mental illness and substance use disorder on America's communities. He provides strategic consultation to national and regional healthcare stakeholders on policy, financing, and innovations to advance behavioral health prevention, treatment and recovery. Captain Coady is committed to advancing behavioral health through developing multisector collaborations, promoting public and private partnerships, and fostering resilient communities.

Prior to joining SAMHSA, he served as the National Behavioral Health Consultant for the Centers for Medicare and Medicaid Services (CMS), Medicaid Integrity Group. In this position, he provided policy guidance to states for improving program integrity in behavioral health programs and combating drug diversion. Captain Coady served in the Health Resources and Services Administration (HRSA) where he developed and implemented primary behavioral health care integration programs in Atlantic City, NJ and San Francisco, CA.

Since his commission in 2004, Captain Coady has served a central role in conceptualizing, developing, and training federal mental health disaster response teams within the USPHS. He has served as a team leader and deployed to numerous public health emergencies including the 2004 Indian Ocean Tsunami, multiple Tribal behavioral health emergencies, Scott County HIV outbreak, and the Flint Water Contamination Crisis.

Prior to his commission in the USPHS in 2004, Captain Coady served as Executive Director at the Roseland Community Mental Health Center within the City of Chicago, Department of Public Health. He began his career as a psychologist at the Core Center of Cook County Hospital/Rush University Medical Center, one of the nation's largest HIV/AIDS clinics, conducting applied research on integrated care. Captain Coady has received numerous professional, military, and civic honors throughout his career. He has an unwavering commitment to individuals with behavioral health disorders, their families, and the communities which they reside.

**Costello, Erica, JD**

Erica Costello, Esq., is the staff attorney for the Adult Guardianship Office with the Indiana Supreme Court. This office serves as a resource to courts and the public on all matters relating to adult guardianship. Prior to joining the Supreme Court, Erica served for eight years as the director of adult protective services (APS) with the St. Joseph County Prosecutor's Office in South Bend, IN. Erica has a Bachelor of Arts in History and political science from Indiana University-Bloomington and a Juris Doctor from Brandeis School of Law, at the University of Louisville, in Kentucky. She is a nationally certified guardian and a member of the Indiana State Bar Association, American Bar Association, and Indianapolis Bar Association and is licensed to practice law in the State of Indiana.

**Coupland, Michael, Psych**

Michael Coupland, a registered psychologist, is the founder and chief clinical officer of Integrated Medical Case Solutions, which provides cognitive behavioral therapy to injured workers through its COPE with Pain, COPE with Trauma, and COPE with Opioid Dependence programs in all 50 states. The COPE process is an assessment, treatment, and consultation protocol developed by Dr. Coupland after 28 years as a therapist, researcher, consultant, and author/lecturer. He is a chapter author of the AMA 6th Ed. Guidelines companion text Guides to the Evaluation of Functional Ability and author of Psychosocial Interventions for Chronic Pain Management, The IAIABC.

**DeSantis, Jeff, MM, CPRP**

Jeff DeSantis has worked in the human services field since 1989, predominantly in case management and mobile crisis intervention programs. He is currently a regional director for Resources for Human Development's Pennsylvania Behavioral Health and Housing Division.

## **Elliott, John, MBA**

John leads one of the largest food banks in the US, distributing more than 25 million meals per year to 320,000 hungry Hoosiers across 21 counties in central and southeastern Indiana. With 75 employees and more than 33,000 volunteers donating more than 100,000 hours per year, Gleaners supports 250 local food pantries, 54 school-based food pantries, 387 mobile pantries and 9,400 back sacks of food to 248 schools each week. He is a graduate of Hanover College with a bachelor's degree in business, John later earned his MBA from Butler University and completed studies in Mandarin Chinese and Asian studies from the US Foreign Service Institute. John and his wife Karen, a school guidance counselor, are the proud parents of son George and two daughters, Katie and Jessica.

## **Felix, Stephanie, BA**

Stephanie Felix currently serves as a professional development manager at Indiana Professional Management Group (IPMG). She is an expert in virtual training and is part of a group that is responsible for training and supervising case managers throughout Indiana during their first 90-120 days of employment. She holds a bachelor's degree in criminal justice from Bloomington, Indiana with a minor in sociology. She has 14 years of experience working with the ID/DD population. She previously served in various roles including intake manager and case manager. Stephanie recently participated in specialized leadership training including leading through change and the five practices of exemplary leadership.

## **Fike, Emily, BS**

Emily Fike graduated from Tri-State University in Angola, IN with a bachelor's degree in elementary education. She is currently serving as a professional development manager at Indiana Professional Management Group (IPMG). She is an expert in virtual training and is part of a group that is responsible for training and supervising case managers throughout Indiana during their first 90-120 days of employment. She has over 20 years of experience working with the ID/DD population. She has worked in roles such as teacher, caseload coverage specialist, intake specialist, peer mentor, meeting specialist, and case manager. Emily recently participated in specialized leadership training.

## **Fisher, Dennis, MM**

Dennis has worked in behavioral health for over 40 years. He began as a registered music therapist, served as team leader of the Community Treatment Teams (CTT), and training specialist at BHTEN. Dennis authored the Philadelphia Behavioral Health Case Management Orientation curriculum. Local, state, and national conference topics have included the CTT "Philadelphia Experience," Time & Stress Management, Training Case Managers, Crisis Management, and Enriching Recovery through Cultural Competence. Dennis has a bachelor's degree in Education, a Master of Music Therapy Degree and post-graduate work in Health Care Administration. Dennis is a certified trainer through the Crisis Prevention Institute, holds an Advanced Certificate of Culturally Competent Human Services from Temple University, and is certified in Mental Health First Aid. Dennis is currently the Program Director of The Behavioral Health Training and Education Network in Philadelphia, and he serves as a NACM board member.

## **Frederick, Ron**

Ron Frederick is the director of safety and security for Service Access & Management, Inc. (SAM). He came to this position with over 20 years of experience in law enforcement, having spent seven years as a detective/sergeant, eight years as chief of police, and 15 years as a use of force instructor. He served for 13 years on the Dauphin County Crisis Response Team (SWAT). Additionally, he spent seven years as a member of the Dauphin County Joint Investigative Team, working closely with Children and Youth Services and the District Attorney's Office to investigate reports of child abuse. He has been honored to receive four lifesaving awards and two awards for bravery beyond the Call of Duty. In his current position, he developed a scenario-based training program for human services caseworkers throughout Pennsylvania. Ron and his team developed an Act of Violence Response training, Drug and Alcohol Awareness program, and assisted in developing SAM'S De-escalation and Safety Training (DST) program.

## **Frye, Alicia, BA**

Alicia Frye is the quality review specialist for Resources for Human Development (RHD) FaSST/Connections targeted case management program. FaSST/Connections provides mental health case management within Philadelphia's emergency shelters. Alicia is responsible for data tracking, evaluating, providing consultation, and ensuring implementation of quality care across the entire FaSST/Connections unit. She has served in the field of case management and worked with the homeless population for eight years. Alicia has been devoted to creating change within the system for mental health/homeless populations and has a continued interest in the importance of building strong relationships to provide quality care.

## **Gasker, Janice, DSW, LCSW**

Dr. Janice Gasker, Professor, is the director of the Kutztown University Baccalaureate Social Work Program. She is a licensed clinical social worker. Her doctoral work focused on the life stories of survivors of sexual abuse.

## **Granek, Barry, LMHC**

Barry Granek is a Licensed Mental Health Counselor in New York State with experience in supported employment, assertive community treatment, and creating innovative programs for individuals with serious mental illness, homelessness, and poor access to care. In 2015, Barry joined Coordinated Behavioral Care (CBC) as the senior director for the innovative Pathway Home Program where he has been integral to the development and oversight of the program.

## **Grimes, Robbie, MEd**

Robbie Grimes' professional passion lies in helping children and adults become better learners and consumers of information through the use of technology. Robbie believes that to be successful, learners must have the "knowledge to use and the ability to choose" the most relevant resources when it comes to learning, and high quality professional development and training is key to that success! Robbie has been a leader in the EdTech field for over 20 years and is currently the Chairman of the Board for the HECC Conference, a state-wide EdTech conference held in Indianapolis every November. He has also spoken at or lead numerous national, state, and regional conferences including Google EdCamp, an unconference designed to help school staff successfully integrate Google Suite products into their schools and classrooms. He is married with 5 children (2 biological, 2 adopted, 1 foster) ranging in age from 3 to 19. He is a licensed teacher and holds a Bachelor of Science from Miami University and a Master of Education from Indiana University.

## **Groh, Amy, MA**

Amy graduated from Kutztown University with a bachelor's degree in psychology and with her master's in liberal arts/behavioral health from Alvernia University. She has been working at Service Access and Management for over 17 years. Amy is the director of crisis intervention and emergency services which serves the entire Berks county area in an effort to assist those who may be experiencing a mental health crisis. In addition to her role in the crisis department, Amy also participates on the Berks County Suicide Prevention Task Force as well as the Forensic Interagency Task Force for Berks County.

## **Hakel, Anthony, BS**

Anthony Hakel has worked in the human services field for over 16 years. In that time, he has provided training to agency staff and peers on a number of topics. Working at Indiana Professional Management Group (IPMG), a virtually based company, has provided him unique opportunities to present in-person and virtually over the last 10 years.

## **Hall, Nikenya, MHR**

Nikenya Hall is a transplant New Yorker from the Midwest. Along with her master's in Human Relations Counseling from the University of Oklahoma, Nikenya is a mental health counselor, certified intuitive healer, psychic medium, author, and CEO of ABC Holistic Center, LLC. Together combined, Nikenya pulls from over twenty years of professional mental health experience, adjunct teaching, and intuitive work. Her modalities of choice are Cognitive Behavioral Therapy, Harm Reduction, and Motivational Interviewing. Her mission is bringing life back to a state of balance by linking, modeling, and coaching. Public speaking and writing are some of her passions along with shoe hoarding and being mom to a 12-year-old Bichon Frise.

## **Hall Prioleau, Sheila, MS**

Sheila Hall Prioleau is the director of the United Peers/Resource for Human Development (RHD) mental health recovery center. She is a Certified Peer Specialist (CPS), Forensic Peer Specialist, W-TREM (Women's Trauma Recovery Empowerment Model) trainer and an Advanced Level WRAP facilitator. She has a master's degree in the administration of human service. Sheila has facilitated a host of trainings in the recovery model as well as trainings in the empowerment of people who hear voices. She has worked at RHD for 15 years holding several positions, including residential advisor, office manager, recovery coach and unit directors steering committee leader.

## **Hope, Kylee, JD**

Kylee Hope currently serves as the director of the Division of Disability and Rehabilitative Services (DDRS) for the Indiana Family Social Services Administration. Prior to her current position, Kylee served as the Director of the Bureau of Rehabilitation Services. Kylee previously worked in a variety of capacities involving disability and public policy; specifically, she worked for Ball State University, Indiana University School of Medicine, and the Indiana Department of Education, Office of Special Education.

Kylee has a bachelor's degree in special education from Purdue University and a Juris Doctorate from Indiana School of Law-Indianapolis. She has a teaching license and is admitted to practice law in both districts in Indiana.

Kylee's demonstrated professional experience has given her a comprehensive perspective on a variety of aspects that impact individuals with disabilities. Her entire career has been dedicated to working on increasing opportunities for individuals with disabilities to have healthier, more self-sufficient, and independent lives.

## **Hutchinson, Nick, BS**

Nick Hutchinson is currently an intensive case manager through Resources for Human Development's FaSST/Connections program, which provides mental health services to the individuals and families placed in shelters throughout Philadelphia. Previously, Nick worked at a family shelter with women and children to take the right steps in ending their homelessness and working to live independently. Currently, Nick works with individuals who have attained permanent supportive housing to maintain their stability. Nick graduated from East Stroudsburg University in 2016 with a degree in rehabilitative and human services, where he worked a semester as part of an ACT team and has been working with the mental health population ever since. Nick aspires to go back to school to obtain his master's in social work.

## **Jaramillo, Santiago, BS**

A nationally recognized expert and keynote speaker on employee engagement, Santiago Jaramillo is the co-author of Agile Engagement, an Amazon best-selling book that provides employers with a framework for measuring employee engagement. As the Founder and CEO of Emplify, Santiago leads a team of engagement experts in their mission to provide more reliable employee engagement insights for better decision making. Santiago has spoken to and trained

thousands of CEOs and HR leaders across small, mid-market, and Fortune 500 companies on the importance and business value of employee engagement. In 2013, Santiago was named to Inc. magazine's "30 Under 30" list and was also invited to the White House for recognition of his entrepreneurial contributions through the Champions of Change program. More recently, he received the award for Indiana Latino Businessman of the Year in 2016.

## **Johnson, C.J., MSW, LMHP, LCSW**

C.J. has over 30 years' experience in human services and is currently the Regional Administrator of Region V Systems which provides administrative and contractual oversight services for behavioral health services in southeast Nebraska. Region V Systems has also been awarded Lincoln's Best Places to Work award for two consecutive years. This award is based on a survey of employees in which Region V System placed both years it was nominated. C.J. has specialized in working with children, adolescents, and their families over the years. A highly praised regular speaker at conferences and seminars, C.J. has a well-established reputation of presenting on organizational topics and provides consultation to other professionals and organizations. C.J. has served on the National Association of Case Management (NACM) board since 2004 and is currently the board chair.

## **Johnston, Craig, MA**

Craig previously served as President and CEO of Service Access and Management, Inc. (SAM), a human services organization serving individuals and families throughout the commonwealth of Pennsylvania. Craig initially studied History at Salem College in West Virginia with the intent to become a teacher and later got his master's degree in psychology at Kutztown University. He has worked as a Resident Advisor, Rehabilitation Counselor, Client Services Manager, Crisis Intervention Worker, Mental Health Therapist, and Crisis Intervention Supervisor at various mental health agencies. In 1997, Craig helped design and create Service Access and Management, Inc., which was created to provide intake, case management, and crisis intervention and to manage the contracts of the various human service providers as a private organization under contract to the Berks County Mental Health/Mental Retardation Program. SAM, Inc. now services well over 14,000 consumers and operates in 17 Counties across PA with over 600 employees. Craig has served on the NACM board since 2012.

## **Keely, Lorena, BA**

Lorena Keely is the Housing Director for Service Access & Management (SAM). She holds a bachelor's degree in biology from Houghton College. She has been with SAM for over 30 years. Since SAM's inception, Lorena has worked with administration and the Berks County community to develop, manage, enlarge, and enhance SAM's ability to operate highly regarded supportive housing programs. This work has allowed SAM to meet a fundamental need of individuals and families, and to serve as a community leader. Lorena serves on the Boards of the Reading Housing Authority and the Berks Coalition to End Homelessness.

## **Keener, Donna, RN**

With over thirty years of experience, Donna Keener, an experienced educator in the case management and assessment field, has been dedicated to improving communities by mentoring and empowering others to achieve a life of independence and safety. A preceptor to others, adhering to program rules and regulations, and instrumental in leading CareStar's education to employees, Donna will lead the audience in an acute understanding of social determinants and how these conditions influence the health of employees, patients, and the community.

## **Keyes, Melissa, JD**

Melissa Keyes is the legal director for Indiana Disability Rights, the state's protection and advocacy agency that provides legal services to individuals with disabilities. Melissa received her law degree from the Indiana University Robert H. McKinney School of Law in Indianapolis. She was the editor-in-chief for the Indiana Health Law Review,

Volume 8, and was selected as the 2010 Program on Law and State Government Fellow. During law school, Melissa served as a research and policy consultant to the Autism Society of Indiana. Before becoming an attorney, Melissa worked at Riley Hospital for Children in the autism clinic as a research specialist at which time she earned her master's degree in clinical psychology.

## **Kilwein, Mark, PhD**

Dr. Mark Kilwein is a clinical psychologist and professor at Clarion University of Pennsylvania. He has over 20-years of experience in the area of HIV/AIDS psychology and has served as the past director of clinical mental health for the Northwest Pennsylvania Rural AIDS Alliance.

## **Kowalonek, Mary Ann, CPA**

Mary Ann is the Chief Financial Officer at Service Access & Management, Inc. She is a Pennsylvania State University graduate earning a bachelor's degree in Accounting and is currently a Certified Public Accountant and Chartered Global Management Accountant. Mary Ann has over 30 years of progressive management experience in not-for-profit, financial services, administration, and public accounting sectors. Her areas of expertise include operations/systems, investments, strategic planning, financial analysis, and reporting. Mary Ann has served on the NACM board since 2012.

## **LaEace, Kristen, MBA, CAE**

Kristen LaEace is the chief executive officer of the Indiana Association of Area Agencies on Aging and the IAAAA Education Institute, and Executive Director of the Indiana Aging Alliance, LLC. She has MBA and BA degrees from Indiana University, her analytic educational background balances expertise in philanthropy, non-profit and association management, public policy advocacy, community development and human services. Kristen brings more than 20 years of progressive leadership and management experience in the non-profit and public sectors to her current role and currently holds a "Certified Association Executive" credential from the American Society of Association Executives.

## **Lieberum, Sandy, BS, CCM**

Sandy Lieberum is a certified case manager at the Northwest Pennsylvania Rural AIDS Alliance. She has a bachelor's degree in rehabilitative science and has 15 years of experience in the area of HIV/AIDS and case management. Areas of professional interest include health literacy, whole person case management, vicarious trauma, and self-care.

## **Ludwig, Suzanne, BMMT**

Suzanne Ludwig is currently a professional development manager at Indiana Professional Management Group (IPMG). She is an expert in virtual training and is part of a group responsible for training and supervising Case Managers throughout Indiana during their first 90-120 days of employment. Suzanne has a bachelor's degree in music therapy from the University of Evansville in Evansville, IN. She has over 20 years of experience working with the ID/DD population. She has been a case manager, transition manager, manager, and senior case manager. Suzanne recently participated in specialized leadership training including leading through change and the five practices of exemplary leadership.

## **Marks, Jeffrey, MA**

Jeffrey Marks is the Clinical Officer for Service Access & Management, Inc. His 35 years' experience in Behavioral Health span community, forensic, private, and educational settings. Jeffrey holds a master's degree in counseling psychology and a Psychology license in PA. He has held direct service and management positions in residential, treatment, crisis intervention, and case management services.



## **Mondeaux, Christine, MS**

Christine started her career in the social services field as a residential treatment counselor at a facility for adolescents with behavioral disorders. After not feeling like she was making a difference she began working as a case manager. She has worked in case management for over 16 years with children and adults. Her passion has become to help others understand the integral part they play in a participant's life as a case manager.

## **Moyer, Kasey, BA**

Kasey Moyer is the Executive Director of the Mental Health Association of Nebraska. Kasey assisted in the development and implementation of the first state funded peer-directed programs in Nebraska: The H.O.P.E. Program, a nationally accredited peer-to-peer supported-employment program; The Keya House peer-to-peer crisis aversion support services; and a law enforcement referral program. Kasey recently worked with Nebraska State Department of Corrections, Nebraska Parole Administration, and Nebraska State Probation to develop and implement peer operated re-entry services. Kasey also serves as an appointed member of the Restricted Housing Workgroup focusing on people living with behavioral health issues who are incarcerated and as a NACM board member.

## **Munro, Ervin, MS**

Ervin Munro has a master's degree in school psychology and a bachelor's degree in Education from the University of Wisconsin-Whitewater. He has worked in the human services field for over 35 years as a licensed school psychologist, educator, director of social services, operations manager, and case manager in a variety of settings. Ervin has worked with numerous populations including homeless individuals, persons with mental illnesses, substance users/abusers, elderly, homeless and runaway youth, immigrants, and persons affected by HIV/AIDS. In addition to serving as a school psychologist and educator, some of his accomplishments include Co-founder and Co-chair of the Case Management Task Force of Los Angeles County, as well as Co-founder of AIDS Project Los Angeles where he served as the first Acting Executive Director. Ervin has worked as a private Consultant and Trainer for numerous social service agencies and has received several awards and commendations for his workshops.

## **Musella, Jay**

Jay Musella comes from upstate New York, currently working at the Institute for Family Health in Harlem, NY as a dual care/case manager. With a background in human development and psychology, Jay has worked in multiple positions assisting people living with HIV, people with autism, and people with chronic conditions. Jay lives in Brooklyn, and enjoys spending time with friends, volunteering, and helping his community.

## **Newton, Sheryl, MS**

Sheryl Newton is the assistant director of United Peers/Resource for Human Development (RHD) mental health recovery center. The center only employs Certified Peer Specialists (CPS). She has a master's degree in human resources and labor relations from Cleveland State University and a bachelor's degree in human resources and organizational development from Temple University. She has certifications in W-TREM (Trauma Recovery and Empowerment Model) and Advanced Level WRAP Facilitation. She is a CPS and certified as a CPS Supervisor. She is also a clinical TREM Supervisor and creates trainings for staff at United Peers.

## **Norton, Brian, ATP, CEAS**

Brian began his career at Easter Seals Crossroads in 1997, and currently serves as the director of assistive technology. He is responsible for the day-to-day operations of Clinical Assistive Technology and the INDATA Project, a federally funded statewide assistive technology program for the agency. He utilizes his many years of experience to provide direction, leadership, and training to a diverse and highly skilled team of assistive technology specialists.

He holds a bachelor's degree from Anderson University and is a RESNA-certified Assistive Technology Professional (ATP) and a Certified Ergonomic Assessment Specialist (CEAS). He also hosts a podcast and radio show called "ATFAQ – Assistive Technology Frequently Asked Questions" and serves on the board of organizations such as the Indiana Traumatic Brain Injury and Deaf/Blind Interagency Coalition.

**Paris, David, MBA**

David Paris has a bachelor's degree in business and a Master of Business Administration. He has worked with individuals with developmental disabilities for over 12 years as a direct care staff, case manager, case management supervisor, and is the step-father of a teenage son with an intellectual disability. As a member of Indiana Professional Management Group's Legislative Committee and Outreach Committee, he has given presentations at local workshops on Right to Employment and Self-Advocacy. David is passionate in his support of both the LGBTQ community and advocating for individuals with developmental disabilities. David lives in Evansville, Indiana with his husband Andy.

**Patterson, Hollie, BSW**

Hollie Patterson is a manager at Indiana Professional Management Group (IPMG) who provides leadership and education to case managers working with the Indiana Medicaid Waiver program. She holds a bachelor's degree in social work with a minor in psychology. She has 20 years of experience in the field with 12 years in management. Hollie is highly skilled with technology and in working virtually. She also participates in annual leadership training and is adept at implementing large scale change. She has led teams through countless system transformations and facilitated group trainings on change implementation.

**Phillips, Michele, BA**

Michele Phillips has 23 years of experience in the Intellectual/Developmental Disabilities field. Graduating with a bachelor's degree in sociology, her career began as a direct support professional for children and adults in supported group living. She has served as a social service coordinator for a provider agency and worked as a service coordinator for the State of Indiana's Family and Social Services Administration Bureau of Developmental Disabilities. For the past 17 years, she has worked in case management as a case manager, annual/intake specialist, team manager, and assistant director in the culturally diverse area of northwest Indiana.

**Porth, Leo, BA**

Leo Porth has worked as a resource coordinator with Resources for Human Development (RHD) FaSST/Connections since August of 2017. Leo specifically works with homeless males based in one of the largest shelters in Southwest Philadelphia. Prior to joining the RHD team, Leo worked as a law clerk for three years before deciding to pursue a passion of working in the social services field. Leo has a bachelor's degree in philosophy from Saint Joseph's University.

**Reager, Joshua**

Joshua Reager is a personal safety trainer for Service Access & Management (SAM), Inc. Josh has assisted in developing and implementing SAM's Drug and Alcohol Awareness program. Josh also co-trains the Act of Violence and De-Escalation and Safety programs. He has over 20 years of experience as a police officer in the states of Pennsylvania and Delaware. He has represented his department on a county multijurisdictional drug task force as well as the South-Central Pennsylvania Counterterrorism Task Force. Josh has experience as a reality-based training instructor at the Harrisburg Area Community College Municipal Police Academy, Northeast Counterdrug Training Center, and the Mid-West Counterdrug Training Center. He is a certified Field Training Officer, Firearms and Tactics Instructor, and Active Shooter Response Instructor.

## **Richard, Megan, MBA**

As the community wellness service supports supervisor for Service Access and Management, Megan Richard supervises the Community Health Assistant program in partnership with Geisinger Population Health. Megan has over ten years' experience in varying health care settings, including behavioral health, partial hospitalization, and long-term care. Megan obtained her Bachelor of Liberal Arts from Temple University studying Psychology and Cognitive Neuroscience. Additionally, Megan holds a master's in Business Administration from Holy Family University.

## **Sanders, Mark, LCSW, CADC**

Mark Sanders is an international speaker, trainer, and consultant in the behavioral health field whose work has reached thousands throughout the United States, Europe, Canada, Caribbean, and British Islands.

Mark is the author of five books, which focus on behavioral health. Recent writings include Slipping through the Cracks: Intervention Strategies for Clients with Multiple Addictions and Disorders and Relationship Detox: A Counselor's Guide to Helping Clients Develop Healthy Relationships in Recovery. He has had two stories published in the New York Times best-selling books series, Chicken Soup for the Soul. Mark has been a certified addictions counselor for 34 years. He has received numerous awards including a Life Time Achievement Award from the Illinois Addiction Counselor Certification Board and the Barbara Bacon Award for outstanding contributions to the Social Work profession as a Loyola University of Chicago Alumni.

Mark is the co-founder of Serenity Academy of Chicago, the only recovery high school in Illinois. He is past president of the board of the Illinois Chapter of NAADAC. He has had a 30-year career as a university educator having taught at the University of Chicago, Illinois State University, Illinois School of Professional Psychology, and Loyola University of Chicago, School of Social Work.

## **Sorrells, Heather, BS**

Heather Sorrells graduated from Purdue University with a degree in audiology and speech sciences. She has worked in the field of home and community-based waivers for over 15 years. Heather has served as a residential coordinator and held a variety of positions specific to case management. She has worked for IPMG, the largest provider of case management services in Indiana, since its inception in 2006. Since joining IPMG, she has been a case manager, transition manager, field support manager, and has currently served as the assistant director of case management operations for over two years. Heather has previously presented on both a State level and at the 2017 NACM annual conference.

## **Souchak, Stacey, MSW, LSW, MHA**

As the director of Health Choices for Geisinger Health Plan, Stacey Souchak is responsible for the oversight of the Special Needs Unit and Community Health Assistant program within Population Health. Stacey's team focuses on high risk women's and pediatrics, coordination of physical health and behavioral health, and addressing Social Determinants of Health to improve access and quality of health care. Stacey joined Geisinger Health Plan in 2013 as the behavioral health coordinator and in 2015 joined the population health team. Stacey is a graduate of the Temple University School of Social Work Master's Program and currently holds a Pennsylvania Social Work License. Stacey also holds a master's degree in Healthcare Administration from Saint Joseph's University.

## **Stolley, Jessica, MS, LMHP, LADC**

Jessica Stolley is a duly credentialed clinician, with a focus on mindfulness, social skills, stress reduction, and peer support. She has experience working in the areas of adolescent behavior, couples therapy, major mental illness,

antisocial and borderline personality disorders, parent/child relationships, and resilience. She herself practices an integrated approach that is trauma-informed, gender specific, and pulls from a variety of areas including: Cognitive Behavioral Therapy, Mindfulness, Rational-Based therapy, Dialectical Behavioral Therapy, and Solutions Focused Therapy. She has been practicing Yoga since 2000 and instructing for eight years.

## **Teitelbaum, Robin, MBA**

Robin Teitelbaum is the coordinator for quality, risk management, and accreditation for Service Access & Management, Inc. She provides support for current and new clinical programs, ensuring professional development for staff, program integrity, quality improvement/assurance, and risk management. Robin has been in the field for over 30 years, having worked as a case manager, case management supervisor, program specialist, and director of services, specializing in children and families for the last 20 years. Robin has a Bachelor of Science in rehabilitation counseling and a master's degree in business administration.

## **Underwood, Carolyn, BA**

Carolyn is the assistant director of case management operations for Indiana Professional Management Group (IPMG). As an assistant director one of her responsibilities is to ensure that IPMG's case managers have all the resources available to them to serve individuals with high quality case management. She has had the opportunity to present at conferences such as Indiana Association of Rehabilitation Facilities and Indiana Chapter of Association of People Supporting EmploymentFirst. Carolyn is an experienced speaker that has prepared and presented trainings over the past three years.

## **Urban, Victoria, BA**

Victoria Urban has served as a substance use coordinator for Resources for Human Development (RHD) FaSST/Connections since 2012, working with the homeless population completing substance abuse assessments, substance abuse testing, and assisting emergency housing staff with referrals and treatment planning. Victoria's primary goal is to assist persons served in accessing the most appropriate services needed to achieve and maintain sobriety and recovery. Victoria is also an alumni of RHD's Leadership Development Program (LDP) and has served as a part-time case manager with RHD's Mainstream Program, Fernwood West and Woodstock Family Center Emergency Housing sites.

## **Vafeas, John, DSW, LSW**

Dr. John Vafeas is the Chair of the Department of Social Work at Kutztown University of Pennsylvania. He completed undergraduate degrees in both Greece and the United States and received his MSW and DSW from the University of Pennsylvania. John's clinical and research work centered in the field of vocational rehabilitation of individuals with disabilities and he has taught at Kutztown University since 1989. He has held previous faculty appointments at the University of Pennsylvania and Ryder University. John's research includes services delivery systems, policy and program evaluation, accreditation, and graduate and undergraduate social work curriculum design. John joined the NACM board in 2014.

## **Valencia, Michelle**

Michelle Valencia is born and raised in the Bronx and is, currently, furthering her education at Lehman College. While interning at a foster care agency, she learned firsthand how valuable advocacy was while working with families. Michelle believes in advocating for others, especially those that may not be able to advocate for themselves, to ensure their well-being. She enjoys spending time with her daughter, listening to music, and nature.

## **Van der zee, Michael, MA**

Michael Van der zee recently came back to the Human Service field after starting QoLmeds, a specialty behavioral health pharmacy. Prior to that he started the first child and adolescent intensive case management program in the Commonwealth of Pennsylvania and grew it to the largest case management program in Pennsylvania at that time. He has also started three ACT teams.

## **Weller, Mary Rita, PhD, MSW, LSW**

Dr. Mary Rita Weller secured her PhD in education with a concentration in human sexuality from Widener University. She received her master's degree in social work from Temple University and her bachelor's degree in sociology and Spanish from the State University of New York in Oneonta. Mary Rita has an extensive background in supporting individuals with intellectual disabilities as an administrator with over 20 years' experience. Since 1997, she has been engaged in private practice as a Licensed Social Worker providing support to individuals with disabilities and sexual minorities.

## **Wilkinson, Dave, BA**

Dave has over 38 years of experience in the behavioral health field. He was a direct service case manager before he became the department director in 1985. Central Behavioral Health Case Management supports over 1000 people a year. The department employs 50 staff providing support to children, transitional age youth, adults, and older adults. Dave is the board president of a local human services collaborative "Interagency Council of Norristown" as well as a NACM board member.

## **Wines, Jeremy, BSW**

Jeremy is a manager at Indiana Professional Management Group (IPMG) who provides leadership and education to case managers working with the Indiana Medicaid Waiver program. He holds a bachelor's degree in social work with a minor in psychology. He has 20 years of experience in the field with 10 years in management. Jeremy is highly skilled with technology and in working virtually. He also participates in annual leadership training and is adept at implementing large scale change. He has led teams through countless system transformations and facilitated group trainings on change implementation.

## **Witmer, Jason**

Jason Witmer is an employment specialist for the Mental Health Association of Nebraska and is currently working on his associate degree. In 2018 Nebraska's governor appointed him to the Long Term Restrictive Housing Work Group to help address issues involving the use of solitary confinement in the prisons. He is certified to facilitate Alternative to Violence Program classes and has been volunteering his time with Orr Psychotherapy, who organizes domestic violence classes for most of Lancaster County. In the past he has facilitated educational programs for several cultural organizations and the 7th Step Foundation, which addresses recidivism.

## **Yee, Anna, LCSW**

Anna Yee has a master's degree in Clinical Social Work and Community Organization, and bachelor's degrees in Psychology and Criminology from the University of California at Berkeley. She has trained staff in clinical case management within mental health and judicial departments in Los Angeles County, the Ohio Forensic system, and the juvenile courts in Baltimore, Maryland. Anna has mediated over 4,000 families in court-connected forums. Her work in cultural competence includes mediation for the California Administrative Office of the Courts, and lecturer for the University of Maryland Schools of Law and Social Work. She is a first-generation Chinese-American citizen, a single mother of a bi-cultural Chinese-Jewish American daughter, and tireless advocate for case management and community-resource interventions.