

CRITICAL THINKING IN CASE MANAGEMENT: A COGNITIVE EMOTIONAL MODEL

Edward P. Hanna, MSW, DSW, LCSW
ehanna@kutztown.edu

Assistant Professor, Kutztown University 19th annual NACM
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- Defining Critical Thinking.

A brief review of concepts and definitions.

- The Importance of critical thinking in case management.

Skills and values.

Practice and practitioners.

- The development of a cognitive emotional model.

How do we make decisions?

How do we learn?

What thinking determines what we do?

- Is Rational Rational?

Primary and secondary processes.

Concept development and the problem of language.

Developmental and hierarchical models.

Post modern concepts diversity and cultural competence.

- The Cognitive Emotional Methodology.

Four Cognitive Positions.

What I Feel?

What I Believe?

What I Know?

What I Do?

Utilizing the Cognitive Emotional Model in Case Management

- Application at the micro level.
Clinical considerations.
- Application at the mezzo level.
Resource identification and access.
- Application at the macro level.
Agency and public policy.

The Cognitive Emotional Method and Professional Development

- Self Assessment: Personal and Professional.
- Ethical Practice: Processing Problems and Dilemmas.
- Cultural Competence.
- Professional Growth and Burnout.
- Advocacy.

- Final Questions and Answers.
- Evaluation

THANK YOU!!