



Alphabetical by Speakers Last Name (As submitted by Presenter)

Abel Calamari, Lillian

Lillian exhibited in New York City, Los Angeles, and various venues across the U.S. and internationally in Krakow, Poland. Lillian is published in "Energy" 2011 Catalog, OCCCA, Howard Fox; the Los Angeles Art Association 2009 Catalog, Sammy Hoi, Juror; Art In Southern California (2009, Project Concept and Coordinator Irina D. Costache, Ph.D., Professor of Art History); "Insight/Inside LA" Exhibit, Jose Drudis-Biada Gallery at Mount Saint Mary's College Curator: Jode Baral, CD Catalog; "Eleventh Annual Los Art Show - Five Centuries of Art", Exhibition Catalog, p. 117; "Streetwise art from skid row", by Susan Carpenter, Los Angeles Times Weekend Calendar, May 29, 2003; Architecture & Business, December 2000 (Poland).

Almazar, Raul, RN, M.A.

Mr. Almazar recently served as the Acting Deputy Director for the State of Illinois Department of Mental Health, with primary responsibility for the 1958 inpatient beds operated by the state. A registered nurse by training, Mr. Almazar practiced psychiatric nursing for many years before moving into the management side of hospital operations. Mr. Almazar, serving as the Hospital Administrator at Elgin Mental Health Center during the duration of the SAMHSA restraint and seclusion reduction grant, was instrumental in the success of Elgin's restraint and seclusion use reduction. To achieve these reductions, he facilitated an organizational culture shift that created a person-centered, recovery-enhancing, trauma-informed treatment environment. His work has been recognized statewide and nationally. As president of his own management consulting firm, he provides consultation, training and technical assistance to organizations in the areas of leadership, workforce development, consumer empowerment and organizational culture to effect systems transformation towards development of non-coercive treatments. Mr. Almazar was appointed to be the Deputy Director for the State of Illinois with the charge to generalize the organizational cultural shift to all state operated facilities. He also recently served as expert consultant in the development of recommendations in the Illinois Equip for Equality's report Private Psychiatric Hospital Initiative: Keeping Patients with Mental Illness Safe: Chicago Area Hospitals' Compliance with Restraint and Seclusion Laws.

Anderson, Helene, RN, MSN

Helene Anderson has extensive experience as a clinician and nursing leader, including expertise in change management and facilitation. Helene is the Manager of Case Management and has been involved in all phases of clinical transformation. She has implemented and overseen direct supervision of the team and partners in care. Helene has also done extensive work with community partner relationships to ease the transition of the persons served to the next care setting. .

Aprisa, Rosario

Rosario Aprisa is a long time peer advocate. In 1999, Ms. Aprisa started her work as a peer advocate with AltaMed clinics. While at AltaMed, she provided support and education to men and women who were newly diagnosed. Currently she is a peer advocate for JWCH's Ladies of Diversity project. She is very happy to continue serving the newly diagnosed population. Ms. Aprisa is very proud of the LODi Project and the support it provides to the women who qualify. Her goal is to continue fighting the spread of HIV by hitting the pavements of Los Angeles day in and day out. As a 24/7 outreach worker and advocate, Ms. Aprisa is a walking leaflet of sexual health information. Her wish is to continue to provide support to women who need reminders. Such reminders range from doctor's and case management appointments to being adherent to their medication; and reminded to eat well and sleep. Ms. Aprisa is an advocate for all. She cares for the positive population on an individual level and cares for the health of the negative population as a whole.



Atkins, Sandy, MPA

Sandy Atkins has over 30 years of experience planning, researching, and managing services for older adults. She is currently the Vice President, Institute for Change/Research Center at Partners in Care Foundation, in charge of HomeMeds dissemination, consulting, evaluation, IT, and new initiative development. Prior to joining Partners in Care, Sandy served as executive director of Hospice of Pasadena. At the USC Andrus Gerontology Center, she directed the Center for Long Term Care Integration. Sandy also directed the STARS Minnesota Rural Elder Services Community Initiative to help small towns plan services for their rapidly aging populations. Sandy has a Master of Public Administration in Long Term Care Administration, with a certificate in gerontology, from the University of Arizona, and a B.A. in Spanish from SUNY Buffalo.

Benton, Megan, MFTI

Megan Benton has a BA in communications from Dillard University and a Masters degree in Clinical Psychology. Megan identifies as an African-American, masculine of centered, lesbian, boi. Megan is a registered Marriage and Family Therapy Intern. Megan is interested in the intersection of race, sex, gender, and class and its effects on the coming out process for LGBTQ youth who are of color. Megan is also an advocate for gender and racial justice and an LGBTQ Advocate and Trainer at Penny Lane Centers. Over the years, Megan has been an active member in the community, assisting organizations such as the L.A. Gay and Lesbian Center, the L.A. Food Bank, and the AIDS Project. Megan is also a co-founder of Theta Xi Theta Fraternity, Inc., which is dedicated to fostering mentorships for LBGT youths through various enrichment programs throughout the United States.

Braden, Lesley, RN

Lesley Braden is the registered nurse for the Homeless Innovations Project (HIP). She was a key member of the project's planning team, bringing her public health nursing background to shape the physical health components in the project's design. As a member of HIP, Lesley provides outreach, nursing services, and service coordination to individuals who are homeless. Prior to working with HIP, she was a team nurse in MHA-LA's Homeless Assistance Program and a public health nurse and nursing supervisor for the Department of Health and Human Services in the City of Long Beach, California.

Braheny, Mary, M.A., MFT

Mary Braheny is the co-creator of Life Designs. She has been a therapist, international trainer, and consultant for 35 years in the mental health field, promoting personal and professional excellence.

Brown, Soonseeahray

Soonseeahray Brown is a former telemarketer, caregiver, mother and grandmother. She was diagnosed 7 years ago with HIV, fell out of care and LODi found her years later. LODi has helped her get back into care with support groups, and other JWCH programs targeting women. Through this support, Ms. Brown then began to deal with her diagnosis. Now, Ms. Brown is a volunteer for the LODi Project, where she is helping other women who have fallen out of care, who are homeless, addicted, or just need some to talk to. Her biggest joy is giving back to those who are in need. Ms. Brown would like to extend her experiences to one day become a case manager so that she can further help others to better their lives with more information and services like she has.

Camuso, Owen, B.S.

Owen Camuso is the Program Specialist for Resources for Human Development FaSST/Connections program. FaSST/Connections provides mental health case management within Philadelphia's emergency shelters. Owen develops collaborative relationships between FaSST/Connections and Philadelphia's community to help solve homelessness. Owen assisted Back on My Feet, a nonprofit organization, in developing a unique approach to build self-esteem and



self-confidence within the homeless population. Owen has devoted his career to improving the systems in which the homeless population interacts. His case management and program specialist background has enabled him to not only engage the homeless, but to create long standing changes for many homeless individuals in Philadelphia.

Carr, Delbert, CSA, BHT

Delbert Carr has worked as a Community Service Agent and Peer Support Specialist in the behavioral health field for 3 ½ years and is passionate about helping others. In his short time in the field he has already proved to be a great asset and advocate for mental health. He is currently working on a Bachelor in Communication with Arizona State University. He is a certified Peer Support Specialist working with Peers and the community on a daily basis. His current position is the Outreach Program Manager/Trainer for NAZCARE Inc. As a trainer Delbert trains Peer Support Specialists in Northern Arizona as well as many other trainings. Delbert was certified as a Mental Health First Aid Instructor in 2011.

Carroll, Leah, LCSW

Leah Carroll is Lamp Community's Director of Clinical Services, providing clinical oversight to all agency programming and services. She brings her expertise to all partners, organizing ongoing staff trainings in outreach and vulnerability assessments. Leah brings a wealth of experience in clinical service provision and compliance, quality assurance and program development, as well as a keen understanding of Lamp Community's target population, homeless adults living with mental illness and co-occurring disorders. Since March 2009, she has led Lamp's MediCal-certified Wellness Center. She holds a Bachelor's Degree from the University of California at Berkeley and a Master's Degree in Social Work from the University of California at Los Angeles.

Chauppette, Neva, Psy.D.

Dr. Neva Chauppette is a licensed psychologist in part-time private practice in Los Angeles. She is the full-time Project Director of a mobile medical clinic that provides free and comprehensive HIV, Hepatitis ABC, and STD services to at-risk individuals. She is the former Clinical Director of an outpatient mental health clinic for women of color with multiple morbidities (HIV, HCV, psychiatric illness and substance misuse). Dr. Chauppette is a consultant to AIDS Healthcare Foundation, assisting physicians with the mental health and addiction needs of their patients. She is also a consultant to numerous HIV, mental health, and addiction treatment providers in California.

As a consultant, Dr. Chauppette provides consultation to treatment providers who serve multi-diagnosed patients (psychiatric illness/HIV+/HCV+/addiction). In addition, she conducts program needs assessments, provides curriculum development and design, provides technical assistance and crisis intervention. As a trainer, Dr. Chauppette provides trainings for both staff and persons served on various topics including addiction, HIV, Hepatitis, and the interactions of multiple morbidities from an assessment and treatment perspective. She provides technical assistance to the Los Angeles County Office of AIDS Programs and Policies Division of HIV and STD Programs. The services provided are county-wide trainings, staff consultation, and on-site program assessment/enhancement. She is also on the Speaker's Bureau for ViiV Healthcare.

Dr. Chauppette has worked in the field of substance abuse and HIV since 1988. She earned her doctorate in psychology from Pepperdine University in 1992.

Coker, Sherry, B.A., CASAC

Sherry has a long history in the mental health field. She began her work with DePaul Mental Health Service and East House working in a residential setting. She has also worked with the multiply handicap population in DDSO System at Heritage Christen and youth at risk through East Side Community Center. Sherry has training in sex education,

parenting groups, and reunification of families. She currently works for Rochester General Hospital as an Intensive Case Manager and has been certified by the State of New York as a Drug and Alcohol Counselor.

Colantuono, Guyton

Guyton Colantuono, 2007 CASRA Manager Hope award recipient has dedicated the last 15 years to positions in mental health. Currently Guyton is employed at Pacific Clinics as the Employment Services Program Manager. Prior he served as a leader for a multitude of programs including Chief Operating Officer for Project Return Peer Support Network, Director of Programs for Mental Health America of Los Angeles Antelope Valley Enrichment Services, Mental Health America of Los Angeles Village ISA as the Director of Transitional Age Youth Program, Dual Diagnoses Coordinator, and Director of the Homeless Assistance Program. He trains on multiple topics including Harm Reduction, Outreach and Engagement, Boundaries and Ethics, Welcoming and Hospitality, Meeting People Where They Are, Motivational Interviewing, Community Integration, Hiring People with Lived Personal Experience, Transitional Age Youth, and Program Leadership.

Coyne, Thomas, Ed.D., LCSW

Dr. Thomas Coyne is a nationally recognized clinical adult educator providing evidenced-based learning solutions regarding the assessment, treatment, and outcomes monitoring of substance abuse disorders. He is an experienced and effective adult clinical educator on the correct administration and application of the Addiction Severity Index (ASI). He received his doctorate from Columbia University, where he examined the factors that inhibit and enhance the transfer of learning from workshops back to the workplace. He has long been an advocate of the use of evidenced-based adult learning practices to implement evidenced-based treatment practices, and turning treatment agencies into learning organizations. His expertise and services have been used on numerous contracts and grants held with the National Institute on Drug Abuse (NIDA), the Center for Substance Abuse Treatment (CSAT), Center on Alcohol and Substance Abuse (CASA), Robert Wood Johnson (RWJ) Foundation, Office of National Drug Control and Policy (ONDCP), Substance Abuse and Mental Health Services Administration (SAMHSA), National Drug Court Institute (NDCI), and the National Association of Drug Court Professionals (NADCP).

Delgado, Martha, BSW

Martha Delgado leads the implementation of the Critical Time Intervention program, provides intensive case management to persons served, and coordinates the evaluation components of the project. She has a Bachelor of Social Work from California State University, Los Angeles and has extensive experience as a bilingual case manager.

Dennem, John, B.A.

John works as a Program Manager, supervising case management in three buildings. John is CAADAC certified and has worked in the field of addiction in the public and private sector for seven years. He has worked on Skid Row for the past two years. He received his Bachelor of Psychology from California State University, Los Angeles in 2011 and is currently enrolled at California State University, Los Angeles in the Master's program for general Psychology.

Dennis, Debra, M.A.

Deborah Dennis is the national project director for the SOAR (SSI/SSDI Outreach, Access, and Recovery) Technical Assistance Center at Policy Research Associates. She has conducted research and provided technical assistance on federal, state, and local homelessness policy and practice for many years. She has written extensively on the housing and support service needs of persons who are homeless, particularly those who have behavioral health disorders. Over the last several years, she has developed a variety of training and technical materials for SAMHSA and other entities related to enhancing access to SSI and SSDI for people who are homeless.



Diaz, Brenda

Brenda Diaz is a Sr. Community Health Worker on the LODi Project, a JWCH Institute 5-year HRSA funded SPNS. She has been with JWCH Institute for the past 5 years. Brenda comes with a wealth of experience with over 20 years working with high risk under serve individuals in the L.A county area, with various organizations and clinics ranging from the Los Angeles free clinic, The Gay and Lesbian Community Services Center and Children’s Hospital of Los Angeles High Risk Youth Program. Ms. Diaz now provides case management for the English Speaking women enrolled in the LODi Project.

Diez, Veronica

Veronica Diez has a B.S. in Criminal Justice Administration and is currently a second year MSW graduate student at the University of Southern California. Veronica is a Veteran Service Officer (VSO) accredited with the California Department of Veterans Affairs and has been a VSO for 11 years working for Los Angeles and San Bernardino Counties. She also interned with Family Services of Long Beach working with children, couples, and individuals delivering direct mental health services. Her current internship is at Long Beach VA Medical Center working with veterans’ caregivers. Veronica has facilitated training on veterans’ claim processing and appeals to local congressional offices, community agencies, the Social Security Administration, and Employment Development Agencies.

Dunbar, Durian

Durian Dunbar is the Property Manager for the Renato Apartments at SRO Housing Corporation. This new \$25,000,000 facility houses 96 residents, 38 of whom have special needs. Mr. Dunbar worked as a Property Manager in the for-profit world before coming to SRO Housing Corporation to work in the affordable, supportive-housing world in the heart of “Skid Row.” He has been an active participant in providing supportive housing in conjunction with the Los Angeles County Department of Mental Health, the Corporation for Supportive Housing, and others, aimed toward providing the best services possible for formerly homeless and very low-income residents.

Fedovskiy, Kaney, M.D., MPH

Kaney Fedovskiy is the psychiatrist for the Homeless Innovations Project (HIP). Prior to joining the project, she worked as a psychiatrist for Mental Health America of Los Angeles’ Village, which pioneered the integrated services model of mental health care in California. Previously, as medical director of a mental health outreach services program at Emory University, she provided psychiatric clinical services and administrative support for both an Assertive Community Treatment (ACT) team and a Project for the Assistance in the Transition from Homelessness-funded team.

Feingold, Sharon , B.A.

Sharon Feingold is pursuing her master’s degree in educational therapy at California State University, Northridge. Sharon has 15 years experience working as a Transitional Youth Program Manger and specializes in educational advocacy for secondary students.

Fernandez, Miguel , M.S.

Miguel Fernandez is the Housing Research Analyst of Alliance for Housing and Healing. He has worked in housing and human services for over 12 years as a housing specialist, case manager, clinical case manager, program manager, benefits specialist, and educator. He currently lectures at California State University, Northridge, and Long Beach City Community College and serves on the Los Angeles County Department of Public Health’s Institutional Review Board (IRB).



Fisher, Dennis, M.M.

Dennis has worked in behavioral health for over 35 years. He began as a Registered Music Therapist, served as Team Leader of the Community Treatment Teams (CTT), and Training Specialist at BHTEN. Dennis authored the Philadelphia Behavioral Health Case Management Orientation curriculum. Local, state, and national conference topics have included the CTT "Philadelphia Experience," Time & Stress Management, Training Case Managers, Crisis Management, and Enriching Recovery through Cultural Competence. Dennis has a B.S. in Education, a Master of Music Therapy Degree and post-graduate work in Health Care Administration. Dennis is a certified trainer through the Crisis Prevention Institute, holds an Advanced Certificate of Culturally Competent Human Services from Temple University, and was certified in Mental Health First Aid in 2012. Recently he received the Philadelphia Department of Behavioral Health "Above & Beyond Award - For longstanding compassion...and dedication...to service..."

Flaming, Dan, Ph.D.

Daniel Flaming, Ph.D., is President of the Economic Roundtable. The Roundtable carries out nonprofit economic, social, and environmental research that contributes to the sustainability of individuals and communities. Previously, Daniel worked for Los Angeles County, managing delinquency prevention, community development, affordable housing, job training, and research programs. Daniel received his Ph.D. in Urban Studies from USC, his Masters Degree in Urban Planning from UCLA, and his Bachelor's Degree in Philosophy from Pomona College.

Flynn, Kevin

Kevin Flynn is a licensed psychologist in private practice in Los Angeles. He has worked in the mental health field since 1971, and has extensive experience in organizational, community, police, and forensic psychology. Dr. Flynn has worked with organizations of all sizes to enhance employee safety, working relationships, creativity, and productivity. He is nationally recognized as an authority on safety and violence in the workplace and has broad experience in defusing potentially violent situations and critical incident responses, as well as addressing emergency preparedness and industrial/safety mental health. Dr. Flynn's experience in the public sector includes work with federal, state, county, and city agencies. In the private sector, his clients include banks, airlines, aerospace/engineering firms, entertainment/sports, law firms, religious communities, hospitals, and oil/chemical companies. Since 1981, Dr. Flynn has worked in the Los Angeles "Skid Row" area assisting homeless individuals. Also, he worked in East Los Angeles and South Central Los Angeles providing counseling to high-risk youth, addressing gang prevention and family preservation as well as mentoring people who work with low-income individuals.

Ford, Richard, M.S., CSOTS

Richard brings over 14 years of experience in the social services field. He is a Certified Sexual Offender Treatment Specialist and has worked with youth and adults with sexual behavior problems as well as victims of sexual and physical abuse. Richard has provided leadership in two large residential facilities serving youth with severe emotional and behavioral difficulties and also served as a leader for a national healthcare company serving similar populations. Currently, Richard serves as Project Director for Service Access and Management overseeing a pilot project to help reduce truancy in the county's public schools.

Freda, Vicki

Vicki has worked at the forefront of the HIV epidemic and has tirelessly advocated for the housing needs of persons living with HIV/AIDS. She has over 16 years of professional experience working with the Housing Opportunities for Person with AIDS (HOPWA) program. She began her illustrious career with the Gay and Lesbian Center in Long Beach as a Housing Specialist providing assistance to persons in Los Angeles County with a focus on Los Angeles County.



Frey, Dennee, Pharm. D.

Dennee Frey is Project Consultant, and former Project Director, for the HomeMeds medication management system at Partners In Care Foundation. Dennee has over 25 years of senior care experience in home care and long-term care, working extensively with interdisciplinary home health and care management teams. As Project Director at Partners and VNA-LA, she implemented several national projects in geriatric medication management and HIV/AIDs. She is the author/co-author of over 20 publications and has presented at numerous national, state, and local professional pharmacy, and aging association meetings on improving medication management. Dennee received her Doctor of Pharmacy (Pharm. D.) and completed a Psychopharmacy residency at the University of Southern California School of Pharmacy, where she held an adjunct faculty appointment for 15 years.

Gallup, Donna, MSW

Donna Gallup provides oversight for all housing and services in Lamp Community in Los Angeles. She has more than a decade of service and commitment to special needs populations including individuals experiencing homelessness, adults with mental illness, survivors of domestic violence and sexual assault, vulnerable families, and persons living with the challenges of addiction. Donna joined Lamp Community in July 2010 after three years as the Executive Director of Start Easy Eagle Development Corporation in northern New Jersey. Donna holds a Master's Degree in Social Work from New York University.

Garcia, Joseph, B.A.

Joseph Garcia is a Youth Case Manager at AltaMed working closely with HIV positive youth ages 13-24 and linking them to medical care. Joseph has over 10 years of experience in the field of HIV services during which he has provided linkages to prevention for at-risk populations such as men who have sex with men (MSM), transgender, injection drug users, and women at sexual risk. He holds two Bachelor's Degrees from UCLA and is a fellow of CDC's HIV Prevention and Leadership Institute.

Godbold, Louise

Louise Godbold grew up in the U.K. and studied at Cambridge University. Twenty years ago she moved to the U.S. and became involved in social programs. She has been an HIV pre- and post-test counselor, a program evaluator, a strategic planning consultant, and now is a grant writer and management team member at Echo Parenting & Education. Specializing in drug and alcohol prevention, Louise was retained by UC Berkeley and the California State Department of Alcohol and Drug Programs to provide technical assistance to county administrations statewide. She also worked for The California Endowment and the Los Angeles County Department of Alcohol and Drug Programs. For seven years prior to joining Echo, Louise was the regional evaluator for a California Endowment / Rockefeller workforce development initiative. In the last two years, Louise has studied under Gabriella Grant of the California Center of Excellence for Trauma-Informed Care and led Echo's initiative to create Trauma-Informed, Nonviolent Standards of Care to inform domestic violence shelters and funders.

Govea, Rosa

Rosa Govea graduated from University of Southern California School of Social Work in 2011 with a concentration in Community Organizing and Planning Administration and a subconcentration in Military and Veteran Services. She has worked with homeless veterans for over eight years and is now the Program Coordinator for Supportive Services for Veteran Families at U.S. VETS - Los Angeles. She also interned with Los Angeles County Military and Veteran Affairs under the Navigator Program headed by the Department of Mental Health to serve veterans and their families.



Grace, Patricia, M.S.

Patricia is a full-time faculty member for the College of Arts and Sciences' Department of Human Services at Kaplan University. She holds a Master's degree in clinical Psychology with an emphasis in outpatient mental health and is licensed in the state of Wisconsin as an Independent Clinical Social Worker and an Independent Clinical Marriage and Family Therapist. Along with providing therapy services in her own private practice, Patricia has been administrator for two mental health clinics. She has worked with chronically mentally ill and children who suffered from autism, ADHA, ODD, and pervasive developmental delays. Her work has also included intensive services for trauma victims, family therapy, and couples therapy. Patricia is also licensed to conduct psychological evaluations and is an expert witness for court cases in the areas of child custody and forensics. Highly involved in her community, she now provides pro-bono therapy through many churches in her community.

Green, Alan, MPA

Alan Green is the Executive Director of the Mental Health Association of Nebraska, a consumer run organization providing wellness/recovery support services to adults in Nebraska. Programs include H.O.P.E. (supported employment) and Keya House (hospital diversion), both of which have gained national recognition. Mr. Green has a B.A. in Political Science from the University of Nebraska-Lincoln and an MPA from the University of Nebraska-Omaha.

Gregory, Thandiwe, MSW

Thandiwe D. Gregory, MSW, is a native of Chicago, IL, and has always been active in the field of Social Work. Beginning at the tender age of 13, you could find her volunteering in the Social Service Department of the local Salvation Army. Her passion for social work continued to blossom as she worked side by side with Social Workers in Third World countries across the globe. Although, she received her Master of Social Work from the University of Southern California in 2008, she has had a multitude of roles and responsibilities and worked in a variety of populations and social work settings including residential care, case management, full service partnership, family preservation, and adult day healthcare. Currently, she is a Psychiatric Social Worker for the Department of Mental Health and works with homeless adults living with severe and persistent mental illness in the "Skid Row" area of downtown Los Angeles.

Gresham, LaWanda

LaWanda Gresham began her second career three years ago when she volunteered as a peer Community Health Outreach Worker on JWCH's Ladies of Diversity Project (LODi). Because of her dedication to the cause of helping women, in 2010 Ms. Gresham was hired part-time on the LODi Project. Before working with JWCH, Ms. Gresham volunteered at Spectrum/Drew Cares, receiving certificates in Leadership, HIV 101, and Peer Training, to become an educated medically adherent advocate in HV/AIDS. Ms. Gresham continues to work part-time with LODi and advocating for others in their struggles. Moreover, Ms. Gresham is a 16-years survivor, after being diagnosed with AIDS in 1996. Over the years, Ms. Gresham has told her own story in hopes of helping other women who are new to care, out of care, scared of care, or homeless and in need of care. Ms. Gresham's long-term goal is to take classes to learn how to write grants and to be of assistance on any future programs for women to remain in medical care.

Halperin, Diane, M.A., MFT

Diane Halperin is the co-creator of Life Designs. She has been a therapist, international trainer, and consultant for 35 years in the mental health field, promoting personal and professional excellence.

Hartman, Lori, M.S.

Lori has a Master’s Degree in Organizational Development and Leadership. Lori has over 17 years of experience in working in Public Mental Health services in a wide range of direct care and management positions. Her current Director of Program Integrity and Development position insures all clinical programs operated by her company function in accordance with accreditation, licensing and other contractual and company standards. In addition, she is responsible for leading her company activities in the development and implementation of new clinical program initiatives.

Henderson, Tina, Ph.D.

Tina Henderson is the Program Manager of the Ladies of Diversity Program (LODi) at JWCH Institute, Inc. Tina received her doctorate from the University of California, Los Angeles, where she also held an academic position as an Assistant Research Psychologist in the Department of Psychiatry and Biobehavioral Sciences for almost five years prior to working at JWCH Institute. Her research interests are in risk reduction interventions and addressing health disparities such as institutional and structural barriers, including in the areas of religion and spirituality.

Henwood, Benjamin, Ph.D., MSW

Benjamin Henwood is a licensed clinical social worker who has served as an administrator, clinician, and researcher for organizations serving adults experiencing homelessness and serious health conditions, including mental illness, physical disease, and addiction. He helped start and served as the clinical director for Pathways to Housing, Inc., a Housing First agency in Philadelphia, where he also served as the principal investigator of a clinical research study that sought to develop more effective models of integrating primary and behavioral health care. Benjamin is the co-investigator of the five-year, NIMH-funded New York Recovery Study of homeless adults with serious mental illness and co-occurring substance abuse. He is also the lead evaluator of a SAMHSA grant to expand Housing First services in the state of Vermont.

Hernandez, Miriam, B.A.

Miriam began her work in the social service field at the early age of 17 as a Youth Program Director, mentor, and educator of children, youth, and Spanish speaking adults. She is currently the Case Management Supervisor at Project 180, a forensic treatment agency in downtown Los Angeles, CA. Miriam has developed the case management division for Project 180 and provides ongoing oversight to the division and staff in addition to training new case managers and interns. Her work allows her to utilize her personal experiences with mental illness and drug addiction from her upbringing in south Los Angeles. She is dedicated to providing support to the unserved and underserved to assist them in improving their quality of life.

Herrera, Patricia

Patricia Herrera has a Master’s Degree in Counseling from California State University Northridge and close to 20 years working in the field of early intervention, family support, care coordination, and the special needs service delivery system. She has experience in program development, project management, and fundraising and is currently the Project Director for Developmental Screening and Care Coordination at 211 Los Angeles County. Patricia’s work experience has focused on assisting nonprofit organizations with program development and implementing strategies to reach underserved communities in Los Angeles County, serving and advocating for several groups including youth, senior citizens, families with children with developmental disabilities, and special health care needs.

Hovey, Shelly, B.S.

Shelly has worked in the human service field for the last 16 years specifically with at-risk youth and children who are diagnosed with a Severe Emotional Disturbance (SED). Shelly has been working in Targeted Medicaid Case



Management for the last 8 years and currently supervises the Children’s Mental Health (CMH) Medicaid Waiver Program for Pottawattamie County, Iowa. Shelly received her Bachelor’s degree with a major in Psychology from the University of Nebraska at Omaha. Shelly became a certified trainer of Mental Health First Aid in June 2008.

Howard, Roberta, M.S., M.A., LCS, BHP, BHT

Roberta Howard is a published author, researcher, and CEO of a peer-operated mental health recovery organization. She designs curricula in recovery, prevention, and education. She has also done research in education and prevention, and currently has several research projects in recovery. She is the Chair of the Partners of Native American Public Health, VP of Arizona Health Insurance Pool, and is a member of Arizona CEOs, Arizona Council of Human Service Providers, Arizona Community Action Association, and National Rural Mental Health Association.

Howden, David, MPA

David joined the Corporation for Supportive Housing in April 2008. He has over 12 years experience with all aspects of grant solicitation, funding allocation, and grant administration as well as program development and oversight. Prior to joining CSH, David was with the Los Angeles Homeless Services Authority, where he was Funding Manager from 2001 to 2008. His responsibilities included oversight of the annual Continuum of Care Homeless Assistance Programs application for one of the largest continuums in the United States. David has a Bachelor of Arts in Sociology from the University of Wisconsin - Madison and a Master’s Degree in Public Administration from Rutgers University.

Hsu, Hsun-Ta, MSW

Hsun-Ta Hsu received his bachelor’s degree in social work from the National Taiwan University and his master’s degree in social work from the University of Michigan. As an intern at the University of Michigan, he worked with the “Detroit Initiative” to implement and evaluate community-based programs to promote the health of Latino and African American youth. Since arriving at USC, he has conducted qualitative and quantitative research in collaboration with several professors to understand and address behavioral health, HIV risk reduction, and service use among homeless women, men, and youth. His projects include investigations of the social context of health promotion and disease prevention among homeless adults and youth, behavioral health services for homeless veterans, supportive housing in Los Angeles, and persons’ experiences of transitioning from homelessness to permanent supportive housing.

Hughes, Terry

Terry Hughes had the opportunity to participate in the film production of *The Soloist* and later in the documentary *Lost Angels*. Although she was still homeless and using drugs, Terry recalls her participation in both projects with great fondness. Terry felt accepted and able to be noticed for whom she really is and in addition, she was made to feel like ‘royalty’. After obtaining housing, Terry felt able to leave her dark place and stopped using drugs altogether. Currently Terry is living in Downtown Los Angeles and has remained clean and sober. She is a trained Peer Supporter at Lamp and continues to have aspirations of becoming an actress. When asked about her experience and thoughts about Skid Row Terry shared, “Skid Row is about wants or needs. You’re in the wrong place if you have neither. Today I’m in Skid Row, not on it.”

Hurst, Lawrence, LCSW, BCD

Lawrence Hurst, LCSW, BCD, is a native of Los Angeles, and has been a Social Worker for the past 36 years, having been awarded a Master’s in Social Work from the University of Southern California in 1976. His appetite for the field began at age 17, when as a freshman in college, he co-founded the inter-community, inter-faith group called VOICE. Since then, he has worked in a myriad of settings, from community organizing with welfare rights organizations, to grant writing and program development, working with individuals with developmental special needs, abused and



neglected youth, and individuals with co-occurring mental health, medical, and substance use issues. Since 1995, he has worked with the Los Angeles County Department of Mental Health (DMH); the last 10 years of which have been in the Skid Row area where he has significantly expanded the scope of mental health and co-occurring disorder services. He is the Service Area 4 District Chief for the six DMH run mental health programs in the Skid Row and Hollywood areas, and represents DMH in a number of multi-agency collaborations in both areas.

Irons-Harris, Rosalind

Rosalind Irons-Harris is the Program Manager for the Transitional Programs for SRO Housing Corporation in Los Angeles, California. She has worked in the human-services field for over 28 years as a Substance Abuse Counselor, Case Manager, Team Leader, Service Coordinator, Supervisor, and Program Manager in a variety of settings. Rosalind has worked with a wide range of populations including persons with mental illnesses, substance abusers, elderly, veterans, homeless, runaway/throwaway youth, immigrants, and persons affected by HIV/AIDS. She has trained dozens of social service staff and has received numerous awards and commendations for her services.

James, Thelma

Thelma James is an original member of the LODi (Ladies of Diversity) Project Community Advisory Board and is a staunch supporter of our LODi Project. She realizes the value of having women services readily available and easily accessible due to the hardships some women encounter in accessing services. Being a 22-year HIV survivor, Thelma has encountered some of the difficulties with linkage to care that cause women to neglect themselves. The myths and stigmas that accompany this disease are devastating and can also lead to a great deal of depression among are those who are infected. Ms. James can also attest to the fact services for women 12 years ago were more difficult to access as women were not networking with each other as they are today. The LODi Project is the only program of its type on the West Coast. Ms. James is currently employed part-time as a Sr. Health Outreach Worker with JWCH. For the past two years, she also serves as the alternate Consumer Commissioner on the LA County HIV Commission for Service Planning Area 6 (South Central Los Angeles).

Johnson, C.J., MSW, LCSW, LMHP

C.J. has over 30 years experience in human services, and is currently the Regional Administrator of Region V Systems which provides administrative and contractual oversight services for behavioral health services in southeast Nebraska. Maintaining a small private practice, C.J. specializes in working with children, adolescents, and their families. A highly praised regular speaker at conferences and seminars, C.J. has a well established reputation of presenting on organizational topics and provides consultation to other professionals and organizations. C.J. serves on the NACM Board of Directors.

Johnson, Victoria

Victoria Johnson is a mother of two and a grandmother of three. She is a former employee of LAUSD for 10 years as an Intermediate Clerk Typist/Computer Clerk. She is also a Second Degree Black Belt, 8 times Grand Champions. She loves Art, Dancing, Writing and Music. She is presently disabled since July 4, 2001, due to her dual diagnosis with HIV/Hepatitis C and Schizoaffective Disorder/Depression. However, Ms. Johnson is very new to the world of sobriety. It took her countless attempts to overcome the call of a life without illegal substances. She started using drugs at the tender age of 11 years old and was a chronic "relapser" for 30 years. She has been in and out of recovery homes and has participated in AA, CA and NA meetings. With her newfound sobriety, she is now a volunteer peer Community Health Outreach Worker on the LODi Project for the past 3 months. Her desire is to continue educating herself about the HIV virus so that she can share her knowledge, experiences, strength and hope with others. Ms. Johnson's ultimate goal is to return to school to become a substance abuse counselor. Moreover, she has bigger desires to one day travel the world and be of service to others.

Johnston, Craig, M.A.

Craig L. Johnston is the President and CEO of Service Access and Management, Inc. (SAM), a human services organization serving over 14,000 individuals and families throughout the commonwealth. Craig initially studied History at Salem College in West Virginia with the intent to become a teacher and later got his Master's degree in psychology at Kutztown University. He has worked as a Resident Advisor, Rehabilitation Counselor, Client Services Manager, Crisis Intervention Worker, Mental Health Therapist, and Crisis Intervention Supervisor at various mental health agencies. In 1997, Craig helped design and create Service Access and Management, Inc., which was created to provide intake, case management, and crisis intervention and to manage the contracts of the various human service providers as a private organization under contract to the Berks County Mental Health/Mental Retardation Program. Under Craig's leadership, SAM has grown from a staff of 110 to over 600.

Juárez , Drian

Drian has been conducting intense grassroots activism within the Los Angeles Transgender Community for over seven years. She began her career as Lead HIV Outreach Health Educator with a local nonprofit agency where she assisted trans-women who were accessing the street economy in the West Hollywood area. Through this work, Drian witnessed firsthand the effects of unemployment, underemployment, discrimination, and bigotry the trans community endures. Working with and being a member of a marginalized population, motivated her to intensify her activism by joining the West Hollywood Transgender Advisory Board, Transgender Service Provider Network, Transgender Economic Development Initiative, Transgender Leadership Council, Liberty Hill Funding Board, and the Gender Justice LA. She is currently Co-Chair of the West Hollywood Transgender Advisory Board and Project Manager for the LA Gay & Lesbian Center's Transgender Economic Empowerment Project (TEEP), where she assists the trans community in accessing gainful employment and trains employers on the unique issues faced by the trans community. Drian also advocates with local and State legislators as well as nationally elected officials on creating Trans-friendly legislation.

Kisthardt, Walter, Ph.D., MSW

Dr. Walter Kisthardt is one of the original conceptual developers of the Strengths Model of case management. He has presented at many NACM conferences over the years and was one of the presenters at the very first NACM national meeting in Kansas City in 1992. Dr. Kisthardt has provided training for mental health, substance abuse, developmental services, homeless, corrections, and child welfare case managers and supervisors in 42 states, England, and New Zealand. He is currently Professor and BSW Program Director at Park University in Parkville, Missouri. Dr. Kisthardt illustrates the importance of creativity and humor in making essential points through his original music from his CD "On Your Case" and poetry from his book "You Validate My Visions."

Ko, Chris

Chris serves as a Program Officer for the United Way of Greater Los Angeles, managing the Needs Assessment & Systems Change components in Home for Good plan as well as the Rapid Rehousing partners in UWGLA's grantmaking portfolio. Previously, Chris served as the Banking & Investment Strategies Coordinator to Mayor Villaraigosa, developing Bank on Los Angeles and coordinating a study that uncovered \$1.9 billion in hidden spending power in South and East Los Angeles. He was also chosen by the Coro Foundation to be a Public Affairs Leadership Fellow working on projects for the District Attorney's Office, SEIU, KPCC, and former LAUSD VP Yolie Flores Aguilar.

Kowalonek, Mary Ann, CPA, NHA

Mary Ann is the Chief Financial Officer at Service Access & Management, Inc. She is a Pennsylvania State University graduate earning a Bachelor's Degree in Accounting and is currently a Certified Public Accountant and licensed Nursing Home Administrator in Pennsylvania. Mary Ann has over 25 years of progressive management experience in



not-for-profit, financial services, administration, and public accounting sectors. Her areas of expertise include operations/systems, investments, strategic planning, financial analysis, and reporting.

Kuntz, Kris

Kris Kuntz is the Program Analyst for Project 25 at St. Vincent de Paul Village. Project 25 is a 3 year pilot program funded by the United Way of San Diego County that targets homeless frequent users of emergency services. He is responsible for data collection and analysis, reporting outcomes, and assisting with the cost-effectiveness study in partnership with Point Loma Nazarene University. In addition to his work with Project 25 he is co-leading a local initiative called HOPE San Diego that assists homeless individuals with disabling health conditions access disability benefits quickly. Prior to his role with Project 25 and HOPE SD he managed the clinical and social services at St. Vincent de Paul Village that worked with individuals in transitional housing and permanent supportive housing. He received his undergraduate degree from Chico State University and holds a Master's Degree in Sociological Practice from California State University, San Marcos.

Kuprevich, Carol, Ed.D.

Carol Kuprevich is the Director of Community Planning, Program Development and Training for the Delaware Division of Substance Abuse and Mental Health and Director of Education, Evaluation, Planning and Research in the Division's psychiatry residency program. She also maintains a private consultation business and has a faculty appointment as a Clinical Instructor, Clinician Educator in the Department of Psychiatry and Human Behavior, Thomas Jefferson University, Jefferson Medical College, Philadelphia, PA.

Prior to her work in Delaware, she was on the executive staff of a large, comprehensive community mental health center in Rhode Island where she was director of emergency services, children's services, adult outpatient services, an intake unit, and acute alternatives. She also worked as a counselor at the 28-day treatment program Edgehill Newport in Newport, RI.

Kurzban, Seth, Ph.D., MSW

Dr. Seth Kurzban is an Assistant Professor of Social Work at the University of Southern California. He has conducted both quantitative and qualitative research looking at policy and intervention research for individuals suffering from poor mental health and who are chronically at-risk for substance use, homelessness, and incarceration. Currently, he has been designing and implementing two interventions focused on increasing social integration for individuals dealing with severe mental illness throughout Los Angeles County including the LAC women's jail. Seth has also been a practicing clinical social worker and has worked closely with numerous providers in the LAC Department of Mental Health to help them with program evaluation and in delivering evidence-based practices. At USC, he has been a part of the newly formed homelessness research consortium that includes the talents and interests of interdisciplinary researchers at USC, RAND, and UCLA with the goal of informing services.

Lee, Susan, MBA

Susan Lee has 15 years of management experience in the nonprofit sector in the fields of economic development, education reform, venture philanthropy, youth development, and community healthcare. Prior to Corporation for Supportive Housing, Susan managed national policy and program initiatives in urban systemic education reform and multi-sector systems collaboration at the Public Education Network. She managed youth development investments at The Edna McConnell Clark Foundation, and financed community healthcare centers in New York City at the Primary Care Development Corporation. Susan holds a B.A. from Harvard University, and an MBA from Columbia Business School.



Leverette, Carolina

Caroline joined 211 LA County in May 2005 as a Community Resource Advisor (CRA) and was recently promoted to a Team Coach. As a CRA, Leverette was responsible for handling 211 service lines and specialized lines. In her role as Team Coach, Caroline's main responsibility is to help CRAs succeed and maintain 211 LA County's standards. She lead the implementation of programs such as California Emerging Technologies Fund (CETF) and CalFresh programs including training development, staff training, and is continuously working on ways to refine the introduction of the program to the community. Before joining 211 LA County, Caroline was in the child development field for 17 years in the Pasadena area. She is an AIRS Certified Information and Referral Specialist (CIRS) and Certified Applicant Assistant (CAA).

Lewis, Roxanne, B.A.

Roxanne is the Program Coordinator for Health Alternatives for Reducing the Risk for HIV Program (H.A.R.R.P.). She has worked with this program in all capacities, initially coming in as an outreach worker. Roxanne received her Bachelor's degree from the College of Notre Dame (ne Notre Dame de Namur University) in 2001 in English Language and Literature and Art. Drawing on previous knowledge gained from volunteering with Camp Laurel, she honed her skills in the streets of Skid Row. Roxanne has presented at the Harm Reduction Coalition Annual Conference and has collaborated with multiple agencies including AIDS Project Los Angeles, Center for Health Justice, UCLA, and Charles Drew University.

Lewis, Sandrine

Sandrine Lewis entered into the world of advocacy after spending many years of abusing herself with substances. Her whole belief system came crumbling down on 04-01-2009, when she was informed of her diagnosis. Up to that point, she had always been under the impression that HIV was a gay man disease and that women were not infected. Learning of her diagnosis took her into a dark place; she carried a lot of shame, guilt, remorse, and believed her whole life was over. Fortunately, she enrolled into the Ladies of Diversity Project, which she calls a "beautiful program." Through LODi, she was educated about the HIV virus. Ms. Lewis has made great strides putting her life on track. She has much gratitude towards LODi because, as she states, "they met me right where I was at and gave me hope faith and courage to allow me to not only advocate for myself but for others." Ms. Lewis, in turn, volunteered on the project as a peer Community Health Outreach Worker, where she received additional training in how to meet the needs of the women the program enrolled. Through her work, she is able to show other women the same tenacity by helping them to believe that they are people, that there is someone who loves them, and they are not in this fight alone. Ms. Lewis is a single mother of three boys, but had lost her youngest during her unstable lifestyle. Her volunteering provided her with some guidance and support to successfully pursue and attain her son from Child Protective Services. Her goal is to become a productive citizen; to emerge from her cocoon to become a beautiful butterfly flying for the sky.

Lopez, Jonathan

Jonathan Lopez has a strong background in providing support and access to care for the homeless community. As the first Kaiser Homeless Navigator (since March of 2012) at Kaiser Permanente Woodland Hills Medical, he provides programs, services, resources, and access to care through shelters, food banks, health and behavioral health care, legal assistance, alcohol and drug rehabilitation, and workforce competency. He is the recipient of the prestigious Listen, Inc. Award for Community Service, and his emphasis over the past few years has been health and community equity, and educational and workforce competencies. His focus has been on gang and violence prevention, youth obesity, and teen pregnancy issues through positive youth development programming and Video Voice Mapping for Latino communities in California. Jonathan is a Veteran and former Medic and Psychiatric Technician for the United States Air Force.



Louis, Anat, Psy.D.

Anat Louis, has worked in the geriatric field for over 18 years as an educator, director, case manager, manager of case management services, trainer of evidence-based programs, and supervisor of special projects. Dr. Louis has worked with a wide range of populations including persons with mental illness, substance users, elderly, and family caregivers. She launched and headed the first Los Angeles Alzheimer's Association Case Management Program and Alzheimer's Training Program for Health Care Professionals. She developed the Stroke Survivors and Caregivers Community Resource Guide, started the the Stroke Recovery Program (SRP), as well as created and organized community educational forums throughout LA County called "Strike Out Stroke (S.O.S)." Dr. Louis sits on a number of committees including LA County Older Adult System of Care and the Hoarding Task Force. She has presented at numerous Los Angeles hospitals and conferences.

Lowery, Mollie, M.A.

Mollie is currently Program Director at Housing Works- a private, non-profit agency utilizing a scattered-site permanent supportive housing model to assist chronically homeless persons to obtain and sustain a home. Mollie Lowery has a Master's Degree from USC. She has worked with homeless persons, prioritizing individuals struggling with serious mental illness, since 1975. Mollie founded and developed Lamp Community in Los Angeles Skid Row (1985-2005). She is a pioneer in developing and utilizing harm reduction and housing first strategies.

Maddis, Debby, MPH

Debby Maddis is Director of Housing and Special Initiatives and formerly Associate Director of Ocean Park Community Center (OPCC). For the past twenty five years Ms. Maddis has been developing housing and social service programs and advocating on behalf of the mentally ill and homeless populations in the Los Angeles area. Prior to coming to OPCC, Ms. Maddis served as Consultant and Senior Analyst with the City of Santa Monica Human Services and Housing Divisions for ten years where she staffed the City's first Homeless Task Force and implemented several program initiatives including the Santa Monica Shelter Plus Care Program and Family Self-Sufficiency Programs providing housing and supportive services to low-income and homeless individuals and families. She has been a trainer at many national HUD and SAMHSA conferences and has been a guest lecturer with UCLA, School of Public Health, Executive Management Program for the past eight years. Ms. Maddis received her master's degree in Public Health from University of California, Los Angeles, School of Public Health and her BA from University of California, Berkeley.

Makhmuryan, Hayk

Trained in representational painting and drawing, Hayk Makhmuryan combines his keen interest in art therapy and art education with past experience of working with a variety of populations, from children to senior citizens, to maintain and develop an arts program that is client-centered and integrated into the larger community. Hayk has been coordinating Lamp Community's Fine Arts Program for more than four years, over time expanding it to branch out with art workshops and overseeing the addition of the music studio to the long standing visual arts studio space. While at Lamp, Hayk collaborated with United Way, RAND Corporation, and other community organizations to further the goals of arts presence in the lives of vulnerable and under-served individuals in Los Angeles.

Ma-Pham, Jenn, MSW

Jenn Ma-Pham manages Downtown Women's Center's (DWC) Clinical Health Services programming, which is provided by a department of specialized medical and mental health professionals. She is responsible for the development and clinical and administrative operations of DWC's medical and mental health center. She holds a



Master of Social Work from the University of California, Los Angeles and a Bachelor of Arts in Social Ecology with a minor in Women's Studies from the University of California, Irvine.

Marks, Jeffrey, M.A.

Jeffrey is the Director of Clinical Services for Service Access & Management, Inc. (SAM), located in Reading, PA. He has over 30 years of experience in Behavioral Health, including work in community, forensic, private, and educational settings. Jeff holds a Master's Degree in Counseling Psychology and is licensed in PA as a Psychologist. Jeff is responsible for monitoring the clinical, training, accreditation, and quality improvement functions within SAM. He acts as a resource to line staff, supervisors, and directors to insure that services are clinically sound and are delivered in accordance with the company's standards of high quality clinical services.

Martin, Lila

Lila Martin is a licensed clinical social worker. She is a sociology professor and therapist with clinical experiences working with children living in foster care, psychiatric patients in a forensic setting, and is the current clinical director for a residential substance abuse treatment center that serves women and children. She also provides community based trainings and consultation services through her own private training company.

Martinez, Ivonne, B.A.

Ivonne Martinez is a graduate of SUNY Brockport with a Bachelor's in Sociology. She has worked with people with HIV and AIDS for over 10 years and with people with mental health issues for seven years. Ivonne is fluent in Spanish and English and has worked and volunteered with children for more than 20 years.

Mayhall, Jack, Ph.D.

Jack Mayhall is licensed Marital and Family Therapist specializing in individual, couples, and family therapy and holds a Ph.D. in Psychology. He is a Jungian Family Systems oriented psychotherapist and has over 20 years experience. For the past 15 years Jack has served as the Department Chair of the Marital and Family Therapy Department of The California Graduate Institute of The Chicago School of Professional Psychology specializing in Psychodynamic Systems Theory as well as Clinical Director for U.S.VETS Los Angeles.

McClucky, Paula, B.A.

Paula has worked as a Case Manager for 22 years at Rochester Mental Health. Her various positions have included Community Support Service Case Manager, Supportive Case Manager, and Intensive Case Manager. She was recently promoted to the position of Program Coordinator. Paula has a Bachelor's from St. John Fisher College in Rochester, NY. Recently, Paula attended the Dialectical Behavior Therapy training presented by Behavioral Tech, LLC. The training focused on treating multiple severe disorders, specifically, Borderline Personality Disorder.

McCool, Melissa, LCSW

Melissa developed Symptom Targeted Intervention (STI) in 2010, a model that uses modified cognitive, behavioral, and mindfulness intervention to treat depression across all settings.

McFall, Ann, RN, BSN

Ann McFall has 30 years of experience in clinical nursing, performance improvement, and utilization management. In the quality management field she has facilitated successful improvement projects and guided her facility through successful accreditation surveys. She is currently the Manager of Care Management at Providence Portland Medical Center (PPMC) and co-leader of the Palliative Care Advisory Council at Providence Portland. As a part of the "clinical transformation" she has been leading the effort at PPMC to implement an RN clinical care management model.



Méndez, Francisco, B.A.

Francisco Méndez has a B.A. in Liberal Studies: Interdisciplinary Studies of Culture and Society from California State University of Los Angeles. He is the Senior Case Manager for the Golden West program that works with homeless individuals with a mental health diagnosis. He has worked in the case management field for the past three years.

Moore, Amy, MSW, LCSW

Amy Moore graduated from Texas A&M University with a BA in Sociology in 2006 and attended the University of Texas at Austin where she completed her Master of Science in Social Work. She is currently an LCSW in the state of Colorado and has been employed at Jefferson Center for Mental Health in Denver, Colorado, as an intensive case manager for the past four years. Her areas of focus are severe and persistent mental illness, trauma, and substance abuse treatment.

Morrissey, Shawn

Shawn Morrissey is a Substance Abuse/Outreach Worker with Housing Works in Los Angeles. He is a Nationally Certified Drug and Alcohol Specialist and holds a Harm Reduction Certification from Toronto's York University. For the past nine years, he has worked in the field of homeless advocacy with a focus on mental health and substance use treatment. As a former homeless IV drug user himself, he is committed to working alongside the chronically homeless and those living with mental health and substance use issues in reducing barriers, changing systems, navigating processes and creating access to appropriate, clean and affordable permanent housing solutions.

Moyer, Kasey, B.A.

Kasey Moyer is the Associate Director of the Mental Health Association of Nebraska. Kasey assisted in the development and implementation of the only state funded consumer-directed programs in Nebraska: The H.O.P.E. Program, a nationally accredited peer-to-peer supported-employment program following evidenced-based practices and fidelity protocols, and Keya House, peer-to-peer crisis aversion support services. Kasey is also an appointed member of the State Advisory Committee on Mental Health Services.

Munro, Ervin, M.S.

Ervin R. Munro, M.S., is the Director of Social Services for the Single Room Occupancy (SRO) Housing Corporation in Los Angeles, California. He has a Master of Science degree in School Psychology and a Bachelor of Science degree in Education from the University of Wisconsin, Whitewater. He has worked in the human services field for over 35 years as an educator, licensed school psychologist, case manager, and program manager of case management services in a variety of settings. He has worked with many populations including homeless, mentally ill, elderly, substance abusers, runaway/throwaway youth, immigrants, and persons affected by HIV disease. He has trained the staff of dozens of social service agencies and has received several awards and commendations for his workshops.

Murillo, Roberto, MSW

Roberto has dedicated the past two decades of his life to professional growth and community empowerment. After obtaining an Associate of Arts degree from East Los Angeles College, he went on to earn a Bachelor's Degree in Anthropology and a Master's Degree in Social Work from California State University, Los Angeles. Roberto has worked alongside active gang members in the East Los Angeles communities of Pico-Aliso and Ramona Gardens, establishing employment programs, foodbank and healthcare sites, as well as spending 10 years working in the "Skid Row" area assisting the most needy. Roberto has been published by the National Association of Social Workers and has been a guest speaker at the USC School of Gerontology and East Los Angeles College. He currently volunteers as Native American Spiritual Advisor at Chino Institute for Men.



Newell, Taylor, B.S.

Taylor has 10 years of experience working in the non-profit and for-profit mental/behavioral health field, and in various direct service provider roles including Health Service Technician, Case Management, Medical Assistant, Center Manager, and Contracts Program Manager. His experience and strengths stem from crisis management, staff supervision, and providing training to various populations including certification and instruction in Peer Employment Training, Mental Health First Aid, Peer Whole Health, Wellness Recovery Action Plan, and Integrated Health. He has an undergraduate degree in Psychology, and is currently striving to expand his employment related focus to include Operations Management and Information Technology support and development. Taylor is a devoted father and husband, and is adamant to establish efficient, reliable, and valid methods of assisting consumers with furthering wellness.

Olvera, Maria

Maria Olvera is an over-20 year survivor that got the personal word from God to live a different life than she had been living. Ms. Olvera has been doing outreach for over 5 years and brought her spirit filled outreach skills to the LODi project four months ago. She has volunteered for LODi since May but hopes to continue volunteering because she is making a difference in other's lives.

Ortega, M. Yesenia, BSW

M. Yesenia Ortega is the Service Coordinator for the Renato Apartments at SRO Housing Corporation. This new \$25,000,000 facility houses 96 residents, 38 of whom have special needs. She received her Bachelor of Arts degree in Social Work from California State University, Chico. Some of her previous work experiences included providing services for persons with HIV/AIDS, services for battered women, and working in the U.S. Peace Corps in Guatemala for three years. Currently, she coordinates supportive services for formerly homeless and very low-income residents at the Renato Apartments.

Packard, Denise, LMHP, LADC

Denise Packard has been employed at CenterPointe for over seven years. She began her career as a case manager, transitioned to be a therapist in the youth residential program, and for the past four years has served as the Program Director of Housing. She is responsible for oversight of several housing programs that provide case management services within the home, peer support, and SOAR. Persons served may range from individuals experiencing chronic homelessness to individuals in full recovery, transitional age youth to adults; all persons served are experiencing mental health and/or substance abuse issues.

Padilla, Jackie, CPT

Jackie is the Program Coordinator for the Multiple Morbidity Testing Unit Program (MMMTU) at JWCH Institute Inc. She has worked in the HIV prevention field for over 11 years. She brings an array of experiences in HIV counseling, testing, education, and prevention. Her experience in working on special projects and community task forces includes working with the Connect to Protect Los Angeles, the Los Angeles Prevention Planning Committee, and the Hepatitis C Task Force. Jackie's expertise is in providing HIV, STI, and Hepatitis counseling and testing services to diverse populations such as homeless, injection substance users, youth, and at-risk LGBT. She has provided these services in a wide range of venues such as the Los Angeles County Jail, drug treatment facilities, and in mobile testing units.

Pagán, Eileen

Eileen Pagán currently works as the Health Plan Sales Team Lead for Positive Healthcare/Positive Healthcare Partners and has been working for over 17 years with health plans under the umbrella of AIDS Healthcare



Foundation (AHF).. Eileen has 25 years of experience working in the HIV field. In 2004, she was selected as the Employee-of-the-Year at AHF, from among more than 1,000 employees. For 12 years, she has worked as a volunteer with ALIANZA and the HIV Latino AIDS Caucus of Los Angeles. Eileen has received many awards from the City of Los Angeles for her outstanding collaboration and is instrumental in facilitating training to benefit counselors and providers of HIV/AIDS services.

Pancake, Laura, LCSW

Laura has more than 17 years of experience in psychosocial rehabilitation, working with adults who have psychiatric disorders primarily in the areas of employment and community integration. She earned her Master of Social Work degree at California State University in Long Beach, CA. Laura has served progressively in various supervisory and management roles at Pacific Clinics, and is currently Corporate Director of Employment Services at Pacific Clinics.

Parker, Shannon

Shannon has worked with individuals who are chronically homeless and disabled for 20 years in both rural and urban settings. She provides supervision, planning, and evaluation of several permanent supportive housing programs including two SAMHSA grants, a Los Angeles County HPI grant, and a grant from the Conrad Hilton Foundation.

Peightel, Jim, M.D.

Dr. Jim Peightel has over 20 years experience serving as a community Psychiatrist in Philadelphia. His work has focused on chronic mental illness, homelessness, and program development, especially regarding integration of mental health and physical health treatment and novel housing initiatives. He has been team psychiatrist since program inception for “FASST/Connections” a unique case management program providing mental health linkage and treatment for individuals and families in the Philadelphia shelter system. Jim has participated in health system cultural exchange contingents in various locales including Cuba, Brazil, China, and Russia. Dr Peightel received his B.A. in Physics from Millersville University in PA and completed his medical and residency training at Temple University in Philadelphia where he remains on the clinical faculty.

Piasecki, James, Ph.D

Jim Piasecki has been promoting de-institutionalization over the last 20 years. As a Corporate Assistant Director for Resources for Human Development (RHD) he has developed a wide array of community based services including residential and case management services for individuals with intellectual disabilities, behavioral health issues, co-occurring disorders, and forensic involvement. He has coordinated services for homeless men and families at two of the largest emergency housing units in Philadelphia. He also initiated and fostered the growth of RHD’s “FaSST-Connections” case management program which provides mental health linkage and treatment for individuals and families in Philadelphia shelters. Jim received his B.A. in Psychology from the University of Michigan, Ann Arbor and completed his Ph.D. in Clinical Psychology from the University of North Carolina, Chapel Hill.

Pilon, David, Ph.D., CPRP

Dr. Dave Pilon received his doctorate in Social Psychology from Harvard University in 1981. He is a licensed psychologist and is currently serving as the President and CEO for Mental Health America of Los Angeles. He has consulted in the design and transformation of mental health programs and systems throughout the United States, New Zealand, and Japan. He has given many workshops on ethics and outcome measures for psychiatric rehabilitation and case management programs. In 2004 he received USFRA’s Armin Loeb Award for outstanding research in the field of psychiatric rehabilitation.



Pinninti, Narsimha, M.D.

Dr. Narsimha R. Pinninti is Professor of Psychiatry at UMDNJ, school of Osteopathic Medicine in New Jersey and also Medical Director of Twin Oaks community services, a community mental health center in NJ. He works at the interface of research and clinical practice and focuses on adapting CBT interventions in real world clinical situations. He provides psychiatric services, including CBT, for individuals in assertive community treatment, day hospitalization, and case management services. In addition, he is the course director for CBT training for psychiatric residents and has trained assertive community teams and case managers in CBT. Narsimha has been invited to present at a number of national workshops and has published over 30 papers in peer reviewed journals including publications about the use of CBT for serious mental illness.

Ponnet, Rev. Chris, BCC, M.A., M.Div.

Rev. Chris Ponnet has served as Chaplain since 1995 and as Director of Spiritual Care at LAC USC Medical Center since 2005. Rev. Chris is a priest of the Catholic Archdiocese of Los Angeles and pastor of St. Camillus, which provides 10+ chaplains and volunteers, funding, and ACPE Chaplain Training to hospitals. Rev. Chris was raised in San Gabriel Valley and directed the office of Catholic HIV/AIDS ministry for many years.

Popa Schwartz, Letitia

After making the TV film "The Dowry" in her native Romania, Letitia Popa directed a remake for the big screen and made two other films for theatrical release: "Who Calls Me?" and "On the Mainstream." Letitia has directed and written over 40 TV films and two mini-series. She also directed theatre at the prestigious National Theatre in Bucharest. "HUMBLE BEAUTY: Skid Row Artists," a partnership with Judith Vogelsang, is about homeless artists in Los Angeles. The film received a rave review from FilmThreat.com which called the film a "first-rate, profound documentary," with "seamless, unobtrusive filmmaking." Also recommended by Library Journal and Video Librarian, the film has screened at many film festivals and has won several awards. Letitia is a member of the Directors Guild of America in the Director category and lives in Los Angeles with her husband.

Potts, Monica

Monica Potts, Lamp's Peer Coordinator, leads peer training, provides ongoing support and supervision of peer supporters and advocates, and facilitates community recovery and support groups. Having been introduced to illegal drugs at a very young age and living with untreated mental illness throughout her life, Ms. Potts spent 30 years in and out of homelessness. After receiving substance abuse treatment in 2004 and treatment for her mental illness, Ms. Potts completed Peer Advocate training in 2009. Ms. Potts has committed herself to seeing other adults with mental illness and co-occurring disorders succeed personally and being lifted to fulfilling lives by giving back the gift of recovery and wellness to others.

Proctor, Jeffrey, B.A.

Jeff currently serves as the Program Coordinator for SRO Housing Corporation's Veterans Transitional Program. He is a graduate of San Diego State University, holding a Bachelor of Arts in Social Science, with a specialization in Political Science and minor emphases in geography, history, and American Indian studies. Jeff has seven years of experience working in the social services field. Prior to his position with SRO Housing Corporation, he was a Lead Employment Case Manager with CalWorks Welfare to Work and also provided case management and health screenings for children and families in First 5 programs.

Pugliese, Jeannine, BSW

Jeannine Pugliese joined National Health Foundation (NHF) in 2011 as Coordinator of Recuperative Care Center. Jeannine's role is to provide education and support to case managers at hospitals in Los Angeles and Orange

Counties on the referral of patients for recuperative care services. Prior to joining NHF, she held positions in the fields of healthcare, senior services, and mental health. She has several years of experience in advocacy and empowering individuals in need. Jeannine holds a Bachelor's degree in Social Work from California State University, Los Angeles and is currently pursuing a Master's degree in Social Work.

Rashad, Lucretia, B.A.

Lucretia has been working in the field of case management for over 11 years. Her past experiences include working as a Family Worker at Action for a Better Community Head Start and a Medical Service Coordinator at Action for Better Community. She currently works for Rochester Mental Health Center as an Intensive Case Manager. Lucretia is certified in Family Development and holds a Bachelor's Degree of Arts in Human Services/Community Service from Empire State College in Rochester, New York. She also holds an Associate Degree in Political Science/Liberal Arts.

Reed, Tara, Psy.D.

Tara Reed, PsyD, is achieving statewide recognition for sharing her knowledge of recovery services for transition age youth with mental illness. Dr. Reed directs the Transition Age Youth Academy of Mental Health America of Los Angeles (MHA) and leads MHA's urban-based TAY "immersion training." Her training offers community participants practical experience in creating services and supports that address the age-specific needs of young adults with mental illness and advance the employment, education, and community life goals of this population. Dr. Reed has assumed the role of lead trainer for MHA's TAY immersion training currently offered through the California Department of Mental Health and Department of Rehabilitation Training and/or Technical Assistance program.

Dr. Reed earned her doctorate in Multi-cultural Community Clinical Psychology from Alliant International University in 2007. She holds a Master of Science degree in clinical psychology, with a concentration in psychiatric rehabilitation, from California Lutheran University. Her bachelor's degree in psychology is from UCLA.

Register-Joyner, Francess, M.Ed.

Francess holds a graduate degree in counseling psychology with a concentration in community rehabilitation. She is a specialist in the area of providing community support to individuals living with a mental illness. She is a Board Member of NACM and has worked in the field of mental health and substance abuse for over 25 years. During this time she has developed and implemented training programs for case managers in several states. She has also worked in program development and systems integration for individuals who have co-occurring issues. She currently serves as the Director of the Targeted Case Management Unit for the Philadelphia Behavioral Health System. In this capacity she provides administrative oversight to Intensive Case Management, Community Treatment, and ACT Teams throughout the city. She was certified in Mental Health First Aid in 2012.

Reid, Bromwell, M.A., MFTI

Bromwell Reid is a case manager with 15 years of experience. She is currently the lead case manager at U.S. VETS Los Angeles, CA, and works directly with participants on a daily basis. Bromwell is currently pursuing her doctorate degree in Psychology and Marital & Family Therapy.

Renahan, Steve

Steve Renahan is the Senior Policy Advisor at Shelter Partnership, which develops housing solutions and resources for Los Angeles's homeless. Steve led the one-year development of Standards of Excellence for homeless outreach programs and emergency shelters as part of United Way-LA's Home for Good initiative and the development of other Shelter Partnership research: Homeless Older Adults Strategic Plan, Survey of Special Needs Housing Projects Funded by the Housing Authority of the County of Los Angeles and Is Mixed-Population Housing a Solution to



Homelessness? Prior to coming to Shelter Partnership, Steve was a housing authority Section 8 Director. In 2004, the Southern California Association of NonProfit Housing gave Steve its Lifetime Achievement Award.

Rice, Lori, M.A.

Lori is an Adjunct Faculty Instructor in the Human Services Department of Kaplan University and has been teaching online classes in Human Services, Psychology, and Health and Wellness for several years. Prior to teaching, Lori utilized her counseling skills by coordinating a program for children of divorce in the elementary and middle schools in two Florida counties. She also held co-parenting workshops for divorced parents and counseled students one-on-one who were experiencing a changing family situation. She helped write and trademark a curriculum which is aimed at helping other professionals work with children in similar situations or who may be involved in their own set of personal family changes.

Joe Robinson

A work-life trainer, speaker, consultant and author, Joe Robinson is one of the most quoted experts on work-life balance. He has appeared on The Today Show, CNN, NBC Nightly News, National Public Radio's All Things Considered, and in dozens of newspapers and radio stations around the country to discuss how Americans can work smarter and break out of the burnout cycle.

He has conducted work-life training programs for organizations from IBM to Genentech, LEGO, Homeland Security, McDonald's, and the National Council for Community Behavioral Health. His articles have appeared in publications from the New York Times, to the Los Angeles Times, to Entrepreneur, Fast Company, and National Geographic Adventure.

He is author of Work to Live, a roadmap out of stress and overload. His latest book, Don't Miss Your Life, explores the science and skill-set of the missing link to life satisfaction: engaged experience.

Rodriguez-Bustamante, M. Gabriela

M. Gabriela Rodriguez-Bustamante has a B.A. in Social Work with an emphasis in mental health from California State University of Los Angeles. She is a Case Manager for the Golden West Transitional Program which is a part of SRO Housing Corporation. She interned at Wise and Healthy Aging Long Term Ombudsman program, where as a Care Manager she worked with elderly individuals that presented a wide range of mental and physical illness needs.

Roskens, Mary-Beth, MFCS

Mary-Beth has worked in the field of behavioral health with adults and children for over 20 years. She has experience in inpatient mental health, residential care, vocational programs and for the past 14 years has worked in Targeted Medicaid Case Management. She is currently a Supervisor in the program with a primary focus on compliance. She has served as an Adjunct Professor at Iowa Western Community College. She has a B.S. in Psychology and holds a Master of Family and Consumer Science degree from Iowa State University. Mary-Beth has been a certified trainer of Mental Health First Aid since 2008.

Rubin, Bill, M.A.

Bill Rubin has 35 years experience training agency staff and conducting behavior health services research. He is the principal developer of the Cluster-Based Planning (CBP™) system which recognizes the systematic diversity within populations in need and identifies clusters of people sharing common biopsychosocial histories and experiences. Agencies use CBP for workforce development, to re-engineer services, improve individual recovery planning,



manage service utilization, and engage consumers in a recovery dialogue. An adult with Tourette Syndrome, Bill has received mental health and neurological services, and at age 67, he continues his own recovery journey.

Ruiz, Elizabeth

Elizabeth has 18 years of customer service experience in the private sector and has served in various managerial roles throughout her work experience. She's assisted in the implementation of several quality assurance and incentive programs to support customer excellence and quality for companies such as: TelePacific Communications, Adelphia Cable, and Marcus Communications. She is currently part of the leadership and quality assurance teams at 211 LA County. In this role Elizabeth provides training and support to the Quality Assurance Specialist and is responsible for leading and applying best practices for monitoring and evaluating calls. She's collaborated and assisted the COO in implementation of several quality assurance programs and processes. Elizabeth is an AIRS Certified Information and Referral Specialist (CIRS) and Certified Applicant Assistant (CAA).

Ryan, Ann, B.S.

Ann Ryan is the Unit Director of Resources for Human Development's "FaSST/Connections" Targeted Case Management Unit in Philadelphia PA. Ann's primary focus is to establish collaboration with inter and intra agencies to provide housing supportive services. Ann has expanded the program from a shelter based program serving 30 individuals diagnosed with mental illness to a unit that serves upward of 500 homeless individuals in a fee for service program. The current program serves individuals in a practical integration of Critical Time Intervention principles and recovery-based practices into a shelter based case management agency. Ann provides trainings to a multidisciplinary audience on various social service topics. Ann has been involved with a variety of startup programs which consist of crisis response centers, residential programs, and case management programs.

Sasso, Donna

Donna is a painter and visual consultant who specializes in teaching Art for Non-Artists. She devoted nearly two decades to learning-challenged students K-12, and works currently with schizophrenics.

Schwartz, Hillel, Ph.D.

Hillel is an historian, poet, and translator who has written books on dieting/obesity, noise, and *Last Days: A Down-to-Earth Manual for Those at the Bedside*. In 2008 he co-founded Sage Case Management.

Seaman, Pamela, MPA

Pamela Seaman; MPA from Reading, Pennsylvania is currently employed as the Site Director for the Lehigh Valley Office of Service Access and Management, Inc. In this position, she is responsible for all aspects of operation out of this location which provides Supports Coordination services for approximately 1,300 individuals with Intellectual Developmental Disability. Previous positions held throughout her 24 years in the field include experience in both public and private sector organizations; working with Mental Health, Intellectual Developmental Disability and Behavioral Health Managed Care populations as Operations Manager, Vice President of Program Services, Health Choices Administrator, Child and Adolescent Service System Program Coordinator, Community Hospital Integration Program Project Coordinator, Crisis Supervisor, Early Intervention Supervisor and Caseworker for varied populations. Pam holds a Master's Degree in Public Administration and Bachelor of Arts in Social Welfare from Kutztown University.

Snedecor, Scott, B.S.

Scott Snedecor has had a wide range of experiences in the mental health and addictions field as both a consumer and provider in public and private sector. Scott has worked as an addictions counselor for adolescents, a project

coordinator of a federal experimental addictions treatment program for homeless adolescents, a case manager for a consumer operated intensive outreach case management project, the team leader for the same project, a program manager of a consumer operated community mental health center, an outcomes interviewer, a psycho-social rehabilitation specialist, a residential treatment coordinator, a consumer technical assistance training coordinator, a consumer affairs specialist, and a community reintegration specialist. He received the 2001 Mental Health Award of Excellence from the Oregon Department of Human Services and the 2002 Garrett Smith Memorial Award for his work as a consumer advocate.

Snyder, Ray, B.S.

Ray Snyder has a Bachelor’s Degree in Human Services and Education. Ray has over 15 years of experience working in Human Services in a wide range of direct care and management positions. Ray has also served his country for 4 years as a member of the United States Air Force and received an Honorable Discharge in 1996. His current position, Director of Supports, Service and Veterans Coordination Services insures all individuals with Developmental Disabilities and Early Intervention clinical programs function in accordance with accreditation, licensing, and other contractual and company standards. Ray also leads his company’s Veterans Coordination Program.

Spaker, Mary, B.A.

Mary graduated from Elmira College in 1975 with a B.A. in psychology, and minor in sociology. She began her career at a state run psychiatric center as a MHTA and then as a Rehab Assistant opening Rochester’s first alternate living center. She also worked as a consultant at a day program at Genesee Hospital. Mary has worked at Rochester Mental Health for the past 26 years and is currently an Intensive Case Manager. With a keen interest in individuals who suffer with personality disorders, Mary has attended numerous trainings in this field as well as presenting the information to her coworkers.

Stanley, Terrie, RN, MPA, CCM, CPHQ

Terrie Stanley has spent the last 30 years in healthcare as both a practicing nurse and case manager, and now as a health care executive. She began her career in neonatal and adult nursing working in academic centers in Southern California and the Middle East. Her experience with this population began when she was the Director for Health Services at Partnership Health Plan of California. The plan serves over 150,000 MediCal enrollees across multiple counties and has also been a special needs plan since 2007. Prior to her current role with Partners in Care Foundation, she was the Deputy Director for the Ventura County Health Care Agency. Terrie currently directs strategic initiatives and development at Partners in Care, with a current focus on dual eligibility, care transitions, and evidence based community health programs.

Strong, Michelle, M.S.

Michelle currently works for Pathways to Housing as an Assistant Team Leader. She has worked for over five years in mental health and supported housing and for 10 years in case management. In 2010 Michelle was certified as a Financial Counselor with the New York City Department of Consumer Affairs. She has a Master of Science in Urban Affairs from Hunter College, City University of New York and a Bachelor of Arts in Journalism from Pennsylvania State University.

Switzer, Brandon, B.A.

Brandon has been a Supportive Case Manager at the Rochester Mental Health Center since April of 2009. In the fall of 2011 he completed a yearlong intensive training in Dialectical Behavioral Therapy from Behavioral Tech, LLC. He is currently working on a Master’s in Social Work at Roberts Wesleyan College in Rochester, NY. Brandon received his Bachelor’s in Psychology from the State University of New York at Fredonia in 2007.



Teitelbaum, Robin, MBA

Robin Teitelbaum is the Director of Operations (Berks County) at Service Access and Management, Inc., a private nonprofit agency which provides intake, referral, case management, and emergency services under contract to the Berks County Mental Health/Developmental Disabilities Program and case management and crisis services under contract to Community Care Behavioral Health Services Organization. Robin has been in the field for over 25 years, having worked as a case manager, case management supervisor, and program specialist, specializing in children and families for the last 20 years. Robin has a Bachelor of Science degree in Rehabilitation Counseling and a Master's degree in Business Administration.

Tran, Linda, MPP

Linda Tran is a Research Associate at Harder+Company. Her experience includes work with the California Department of Housing and Community Development to assess housing needs for special populations and the Los Angeles Homeless Services Authority benefits study team. She has also worked in partnership with the Urban Institute to evaluate the City of Los Angeles's Gang Reduction and Youth Development program; and researched the effects of First 5 Monterey County on a multitude of child and family outcomes.

Valdivia, Sandra, M.S.

Sandra Valdivia is the Lead Community Health Outreach Worker for the Ladies of Diversity Program (LODi). She has been with JWCH Institute for two years, and is earning her Master's degree in Counseling and Pupil Personnel Services from California State University at Dominguez Hills. Sandra spent seven years as a school teacher, debate coach, and administrator in the private and LAUSD school system. She is proficient in Spanish and English and provides case management for the monolingual Spanish-speaking women enrolled in the LODi Project.

Venezio, Donna, LCSW

Donna Venezio is a licensed clinical social worker with over 25 years of experience working with children and families. She completed her graduate studies in social work at the University of California, Los Angeles. Donna created an in-home intensive case management program as a complement to the outpatient therapy provided to children/youth and their families at the community mental health center where she has worked for 22 years.

Ventura III, Rafael

Rafael Ventura is the Education Services Coordinator for Union Station Homeless Services, a project developed to provide additional supports and services to formerly homeless adults living in permanent supportive housing provided by Abode Communities. Prior to developing and designing the curriculum for the education program at Union Station, Rafael worked with a variety of populations within the field of Social and Human Services including foster youth, mentally and physically disabled, elderly, substance abusers, and youth on probation. Rafael is pursuing his doctorate in Educational Leadership with an emphasis on educational supports in human and social service intersections particularly related to at-risk populations. Rafael received his Bachelor's Degree in Social Work from California State University, Los Angeles and his Master's Degree from the University of La Verne. He has recently returned to California State University, Los Angeles to complete the requirements of his Doctoral Degree.

Vogelsang, Judith

Judith began producing and directing non-fiction film and video programs for PBS and CBS affiliates in the Midwest and on the east coast. In Los Angeles, Judith worked as an Assistant Director for the major studios. She then directed national, primetime episodic series on *Simon & Simon* (CBS) and other series on ABC and USA. Her non-fiction specials aired on CBS, ABC, and in syndication (*CBS American Memory Test; Silent Killer: Women & Heart Disease*). *HUMBLE BEAUTY: Skid Row Artists*, an hour documentary about talented homeless artists in Los Angeles, was produced in partnership with Letitia Schwartz. Judith has served as a judge on the Emmys, DGA Awards, and



DGA Student Film Awards. She is a member of the Directors Guild of America, Television Academy of Arts & Sciences, and Cinewomen. She is President of her independent production company, Stone Harbor Films, Inc., and lives in Los Angeles with her husband.

Watson, Deirdre, B.A.

Deirdre has been working the field of case management for 15 years. She began her career in the orthopedic unit at Genesee Hospital and progress to Rochester Mental Health Clinic.. She holds a Bachelor's Degree in Human Services/Community Service from Empire State College in Rochester, New York.

Wells, Natalie, LMSW

Natalie is a Senior Social Worker, Grant and Per Diem Liaison at the Greater Los Angeles Veterans Administration Medical Center (GLA VAMC). She received her Bachelor of Social Work degree from Arizona State University-Tempe and a Masters of Social Work from Southern Illinois University-Carbondale. Natalie is currently a Licensed Master Social Worker in the State of Arizona and has worked in various human services fields such as: for-profit & nonprofit family counseling, suicide prevention and crisis counseling, hospital social work, and mental health counseling on American Indian reservations in Arizona. She has focused much of her career assisting agencies through grant/contract writing, program development, and implementation. She is currently certified as a Contracting Officer Technical Representative with the Federal Government and is currently serving as Chair of the Resource Task Force Committee at the GLA VAMC, Community Care Department.

Wenzel, Suzanne, Ph.D.

Suzanne Wenzel is a community psychologist who has devoted the past two decades to interdisciplinary research that seeks to understand and address health of vulnerable populations, particularly women, men, and youth who are experiencing homelessness. Her research in Los Angeles, supported by the National Institutes of Health, has employed quantitative and qualitative methods to document trauma, mental health challenges, substance use, and HIV risk among homeless persons, and to investigate how programs might adapt services to prevent and treat these challenges. She has also studied the social context of health promotion and disease prevention for women, men and youth experiencing homelessness with the goal of leveraging social relationships to enhance health. She is currently leading a pilot project to understand how people navigate the transition from homelessness into permanent supportive housing, how social relationships change during this transition, and how housing translates into improved health outcomes. Suzanne leads a USC research consortium on homelessness and serves on several community advisory boards in Los Angeles.

White, Lou Anne

Lou Anne joined Corporation for Supportive Housing in April 2008. She has 15 years of experience working in homeless communities in California and Louisiana, primarily working with adults who have a mental illness. For the past 12 years Lou Anne worked as a senior manager for a nonprofit and most recently as the founding director of Safe Haven, a high tolerance and low demand project specifically designed for the chronically homeless. Lou Anne also worked for several years in domestic violence in South Carolina and Louisiana in various positions including an executive director and also served as co-chair of the South Carolina Coalition Against Domestic Violence and Sexual Assault. Lou Anne is a certified mediator and has worked as a community mediator with the Los Angeles County Bar Association.

Wilkinson, David, BSW

David has over 31 years experience in the behavioral health field. He was a direct service Case Manager from 1980 – 1985. In 1985 he became the department supervisor. Central Montgomery MH/MR Center Case Management



supports over 1,000 people a year. The Case Management department employs 60 staff providing service to children through older adults in the Norristown, Pennsylvania, area. David is the board president of a local collaborative called the Interagency Council of Norristown and is a board member of NACM. David has had the opportunity to present at past Pennsylvania State Case Management conferences as well as at NACM conferences since 1994.

Wolf, Kellie, M.A., LPC

Kellie Wolf graduated from Ohio University in 2006 with a BA in Sociology and a specialization in Criminology. She then attended The Chicago School of Professional Psychology where she earned her M.A. in Forensic Psychology. She is currently an LPC in both Illinois and Colorado and is working for the Jefferson Center for Mental Health in Denver, Colorado, as an Intensive Case Manager. Her areas of focus include severe and persistent mental illness, trauma as it relates to the criminal justice system, and substance abuse treatment.

Wright, Truett, LMFT

Truett Wright is the Coordinator of Transitional Housing Services for the Tarzana Treatment Center's Community Programs and Services. In this capacity, he oversees transitional housing and provides clinical supervision for case managers, the NOCHAA case management collaborative, and a team of HIV/AIDS transitional case managers at the Los Angeles County Jail. Truett has over fifteen years experience in the counseling and psychotherapy field, and has a private practice in Encino, California.

Yang, Elizabeth, M.A.

Elizabeth Yang is Director of Recuperative Care Center at the National Health Foundation (NHF) in Los Angeles, California. She joined NHF in 2009 to implement a pilot program addressing the gap in recuperative care needs for homeless individuals in Orange County. Elizabeth currently works with hospitals in both Los Angeles and Orange Counties on the utilization of recuperative care, monitors the services provided by the contracted provider, and conducts outreach and education to hospitals and community partners. She has held multiple positions in the nonprofit industry in healthcare and senior services.

Zoryeah, Bendu, B.S.

Bendu has been a Service Coordinator with Pathways to Housing for the past three years and has five years of case management experience. She holds a Bachelor of Science in Community Health from Delaware State University, which is where she completed an internship working with migrant farm workers. This is where Bendu first gained experience working with homeless populations. She strongly believes in the "Housing First" model and that anything is possible.

Zubek, Donna, BSN, MBA

Donna Zubek is Associate Director in the CNS Medical Affairs department of Otsuka America Pharmaceuticals, Inc. She supports aripiprazole extended-release, a drug in development for schizophrenia. Donna has over 20 years of pharmaceutical industry experience and a diverse healthcare background including nursing, clinical research, marketing research, new product planning, and business development. She has provided scientific, business and commercial support on multiple therapeutic areas including CNS, cardiovascular, and immunological diseases. Prior to joining Otsuka, Donna was New Products Marketing Director at Sanofi, leading pre-launch activities. She has worked at or consulted to Merck, Genentech, Tularik, Neurex, and Syntex. Early in her career, Donna held positions as a hospital nurse and supervisor. Throughout her career, she has lead cross-divisional teams using her unique combination of science, marketing and leadership expertise. Donna holds a BSN from Syracuse University, and an MBA from Golden Gate University in San Francisco.



Zweig, Leigh, MSW, LCSW

Leigh is the Chief Operations Officer for Project New Hope in Los Angeles, CA, which provides housing and supportive services to individuals and families with HIV/AIDS. For more than 30 years, he has worked as a social worker with various populations in both direct service and administrative roles. He has served as a speaker at various conferences including the CA Department of Health Services AIDS Case Management Annual State Conference and the Annual National Conference on Social Work and HIV/AIDS. He is a certified clinical supervisor with the CA Board of Behavioral Sciences.