

**19th Annual
Case Management Conference**

**Revel – Atlantic City, New Jersey
October 1-3, 2013**

***Case Management:
A Professional Career***



National Association of Case Management

Co-sponsored by:



**THE BEHAVIORAL
HEALTH**
TRAINING & EDUCATION NETWORK



Invitation

We invite you to attend NACM's 19th Annual Case Management Conference—"Case Management: A Professional Career."

This year's theme was chosen to reflect NACM's vision of professional case management. We know that to be an effective case manager it takes knowledge, clinical skills, and competence. It is NACM's goal to provide an array of opportunities for attendees to increase their knowledge and improve their skills at its annual conference to inspire the professional growth of case managers across the country.

Our conference venue is the elegant, beachfront Revel located on the boardwalk of Atlantic City, NJ. It offers an experience that is unmatched by other beachfront hotels with dining, entertainment, nightlife, and shopping—all within the resort. The newly constructed Revel offers luxuries such as an upscale spa, botanic garden winding toward a rooftop pool, and floor-to-ceiling windows offering vistas of the Atlantic Ocean.

NACM, The Behavioral Health Training and Education Network (BHTEN), Resources for Human Development, Inc. (RHD), and Service Access and Management, Inc. (SAM) are offering 15 specialty tracks with 90 workshops to choose from. There will be over 100 diverse presenters from across the nation. Participants will have the opportunity to learn about multiple program models, best practices, and nation-wide resources. In addition, during the first two days of the conference a Supervision Institute, one of NACM's highly acclaimed training curriculums, will also be offered for supervisors.

We enthusiastically thank everyone who has helped plan this amazing conference, including the Conference Planning Committee, our dedicated Presenters, Volunteers, BHTEN, RHD, Inc., and SAM, Inc.

We join our dedicated speakers, conference committee members, and board members in hoping that all participants will learn new ideas, enhance their professional practice, and strengthen their commitment to the persons we serve.

We look forward to meeting you in Atlantic City, NJ!



C.J. Johnson
Board Chair, NACM



Dennis Fisher
Associate Director, BHTEN



RHD Conference Committee
RHD, Inc.



Craig Johnston
SAM, Inc.

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Conference Objectives

At the conclusion of this conference, participants will be able to:

- Describe innovations and best practices in case management.
- Apply new skills to benefit persons served.
- Identify effective approaches to working with specific populations.
- Create successful collaborations in their communities with persons served as well as other organizations.
- Perform new skills in the practice or supervision of case management.

Who Should Attend

- Administrators
- Case managers
- Service coordinators
- Behavioral Health Practitioners
- Persons in recovery/Persons served
- Program managers
- Social workers
- Students
- University professors
- Anyone else in the human services field!

Questions?

E-mail: nacm@yournacm.com

Website: www.yournacm.com

Phone: 402-441-4385

Conference Highlights

About NACM

The mission of the National Association of Case Management (NACM) is to provide case managers and other service coordination practitioners an opportunity for professional growth and for the promotion of case management. NACM is the only not-for-profit national voice for case managers and service coordinators.

Consolidated Conference Schedule*

Monday, September 30, 2013

2:00 p.m.—4:00 p.m. Registration Desk Open

Tuesday, October 1, 2013

8:00 a.m.—4:00 p.m. Registration Desk Open

9:00 a.m.—4:00 p.m. Exhibit Hall Open

9:00 a.m.—4:00 p.m. Supervision Institute

9:00 a.m.—10:15 a.m. Opening Address

10:30 a.m.—12:30 p.m. Breakout Sessions

12:30 p.m.—1:30 p.m. Lunch (provided)

1:30 p.m.—2:30 p.m. Breakout Sessions

2:30 p.m.—3:00 p.m. Break — Exhibit Hall

3:00 p.m.—4:00 p.m. Breakout Sessions

Wednesday, October 2, 2013

8:00 a.m.—4:00 p.m. Registration Desk Open

8:00 a.m.—4:00 p.m. Exhibit Hall Open

9:00 a.m.—4:00 p.m. Supervision Institute

9:00 a.m.—10:15 a.m. Plenary Address

10:30 a.m.—12:30 p.m. Breakout Sessions

12:30 p.m.—1:30 p.m. Lunch (provided)

1:30 p.m.—2:30 p.m. Breakout Sessions

2:30 p.m.—3:00 p.m. Break — Exhibit Hall

3:00 p.m.—4:00 p.m. Breakout Sessions

Thursday, October 3, 2013

8:00 a.m.—4:00 p.m. Registration Desk Open

8:00 a.m.—3:30 p.m. Exhibit Hall Open

9:00 a.m.—10:15 a.m. Closing Address

10:30 a.m.—12:30 p.m. Breakout Sessions

12:30 p.m.—1:30 p.m. Awards Lunch (provided)

1:30 p.m.—2:30 p.m. Breakout Sessions

2:30 p.m.—3:00 p.m. Break — Exhibit Hall

3:00 p.m.—4:00 p.m. Breakout Sessions

*Conference and workshop schedule subject to change.

Opening Address: Implementing the ACA: Insurance Enrollment and Coverage Initiation

Ron Manderscheid, PhD

National Association of County Behavioral Health and
Developmental Disability Directors
Washington, D.C.

The Affordable Care Act (ACA) is moving from the planning to the implementation phase. Enrollment will begin on October 1, 2013, and insurance through the optional Medicaid Expansion and the mandatory Affordable Insurance Marketplace will be initiated on January 1, 2014. This session will review the status of ACA implementation, as well as the steps that will occur over the next six months.

Plenary Address: Integrated Care

Steve Miccio, B.A.

PEOPLe, Inc.
Poughkeepsie, NY

With the shift in whole health care under the Affordable Care Act, the question is how will quality care affect the people we serve? Most Americans will have access to quality health care under the new "Patient's Bill of Rights." This new opportunity will open the door to developing new partnerships with a focus on whole health/wellness in our communities. New integrated structure/system of care will be realized. Steve will discuss a peer run organization of people with lived experience. This organization was successful in setting the stage to create urgency, re-creating a new culture of wellness and whole health intertwined into the social fabric of the community. He will discuss how he weaved his personal and professional experience/success together to bring traditional and non-traditional services in alignment to meet the triple aim of health care: better health, better care, and lower health care costs.

Closing Address: Trauma, Recovery, & Resilience

Sharon Wise, M.H.S., C.P.S.

Washington, D.C.

The closing address will focus on Sharon's personal story of tragedy to triumph and how bearing witness to her trauma helps to heal others. Sharon will weave her personal life, art, and recovery into a mosaic through an energetic and motivation medium that will leave the audience encouraged and enthused.

Track	9:00	10:30—12:30	12:30
Health Care	Welcome and Opening Address	Implementing the ACA Ron Manderscheid, PhD	Lunch
Housing		Maximizing Collaboration in the Development of Housing Programs Lorena Patricia Keely, BA Stacey Keppen, MSW Sharon Parker, BA Edward Speaks, BA Jill Oakley Svenson, BA	
Youth and Families		Who's Caring for the Children? Jill Raichel, MA, MPA	
Case Management Skills		Sexual Freedom and Expression for People with Disabilities Mary Rita Weller, MSW, LSW, PhD	
Building Professional Case Managers		IdeaBuilding—Innovative Professional Development Brandon Beckman, MBA, CATC IV	
Hot Topics		Evidence-Based Adult Learning Practices: What Are They and Why Should We Use Them? Thomas Coyne, LCSW, Ed.D. Carol Kuprevich, Ed.D.	
Criminal Justice		Strategies for Successful Re-entry of Persons who have Sexually Offended Richard Ford, MS, CSOTS	
Administration and Management		Enhancing Efficiency and Organization in Clinical and Business Practices Mary Ann Kowalonek, CPA, NHA Jeffery Marks, MA Pamela Seaman, MPA	
Peer		The Chain of Support: Building Grass-roots Peer Support Teams Link-by-Link Lisa Faulkner Other Presenters to be Announced	
Clinical Skills		Mental Health First Aid (MHFA)—Something New for the Case Manager Toolkit Karen Escovitz, M.Ed. Dennis Fisher, M.M. Stephan Long, MA Frances Register-Joyner, M.Ed.	

Conference and workshop schedule subject to change.

Additional Information

For biographical sketches of any of the presenters, objectives, or additional information on workshop tracks or keynote speakers, visit our website at www.yournacm.com.

Special Needs

If you have special needs while attending our conference (i.e. guide, mobility, reader, sign language interpreter) please attach a letter outlining those needs and submit it along with your registration form or write to nacm@yournacm.com. If you have special hotel needs, please contact the hotel directly.

Professional Development

The conference offers flexibility through multiple workshop choices, yet retains several “tracks” for those who want to concentrate on a particular topic.

We hope the program reflects your interests and provides you with a chance to exchange information, improve your skills, and develop valuable professional associations. The conference is designed to meet professional continuing education requirements. Certificates of Attendance will be available for documentation.

Tuesday, October 1, 2013

Track	1:30—2:30	2:30	3:00—4:00
Health Care	Moving Toward Integrated Care in a New Environment Ron Manderscheid, PhD	Break in Exhibit Hall	Performance Based Outcome Measurement Ron Manderscheid, PhD
Housing	Mapping Philadelphia's Homeless System Owen Camuso, BA James Peightel, M.D.		Guide to Supportive Housing Success Virginia Reed, MSW, ASW
Youth and Families	Evidence-Based Practices: Joint Planning Team and Barrier Busting to Engage Natural Supports Mark Durgin, BS Natasha Kara, Ed.D.		How High Fidelity Wraparound Supports Case Management Practices...the Pennsylvania Story Shannon Fagan, MS Natasha Kara, Ed.D.
Case Management Skills	Promoting Recovery through Case Management Coaching: Using Tools to Guide the Work Elizabeth Gorski, LSW Nina Korsh, PhD Nancy Wieman, MS		The Tricky Business of Tobacco Use and the Harm Reduction Model Jessica Browne, MS James Peightel, M.D.
Building Professional Case Managers	Case Management Mentoring: Professionalizing the Workforce Catherine Breneman, MSW, PhD		A Team Leader's Guide: Uniting and Motivating Your Team Tina Stanley, MBA, MS, SPHR
Hot Topics	First Judicial Mental Health Court—The Case Management Connection Lenzie Faison, MA Francess Register-Joyner, M.Ed. Honorable Sheila Woods-Skipper		Jail Diversion for Veterans Tom Wagner, BA Mark Whiteman, LCSW, MSW
Criminal Justice	Criminal Justice & ADHD: There are Solutions Ashley Biden, MSW Kyle Dopfel, BA Carol Kuprevich, Ed.D.		Healing Communities: A Strategy for Assisting People Impacted by Crime Richard Ford, MS, CSOTS
Administration and Management	Being Asked To Do More With Less Jessica Moore, MSPEd		An Incentive Model to Motivate Staff: Switching to Fee-for-Service Laurie Corbin, MSS, MLSP Katherine Harvey, LSW
Peer	The Role of Peer Workers in the Transformation of Center Based Programs Christopher Brown, MIS Anita Kinsley, MA		Working Towards Recovery Kara Magdanz Kasey Moyer, BA
Clinical Skills	Case Manager's Responsibility to Self Joseph Richards, BS		Outcome Measurement Technologies for Micro and Macro Levels of Practice John Vafeas, LSW, PhD

Conference and workshop schedule subject to change.

Continuing Education Units (CEUs)



General Audience: The Behavioral Health Training and Education Network (BHTEN) has been accredited as an Authorized Provider by the International Association for Continuing Education and Training (IACET), 1760 Old Meadow Road, Suite 500, McLean, VA 22102. As an IACET Authorized Provider, BHTEN offers CEUs for its programs that qualify under the ANSI/IACET Standard. BHTEN is authorized by IACET to offer up to 1.5 CEUs for this program (1.0 CEU's = 10 credit hours).

At the time of printing, applications were in process for Social Work and Addiction Counseling credits. Certificates will be available at a designated CEU table during the conference.

Certification requires verification of attendance, participation, and submission of an evaluation for each workshop and the overall conference.

Track	9:00	10:30—12:30	12:30
Crisis	Plenary Address	S.A.L.T.S.: A Five Step Recovery Oriented Model of Crisis Intervention James Fouts, LSW, MSW	Lunch
Housing		Skid Row to Employment: The Seamless Transition Leslie Estrada, MPA	
Youth and Families		Making Family Inclusion Standards Work: What Staff Need to Know Kathleen Cantwell, BSW Lisa Pettinati, BSW, MS	
Case Management Skills		Addressing Challenging Behavior Ervin Munro, MS	
Older Adults		Vision Loss from Adjustment to Adaptation Heather Dick, LCSW, MSW	
Hot Topics		Coordinated Case Management: Public Health and Behavioral Health Creating an Integrated Community Stephanie Dockweiler, RN, BSN, PHN Megan Lee Gomeza, MSW	
Addiction		Breaking out of the Psychosocial Prison of Addiction: Implications of Case Management Sachin Karnik, LCSW, CPS, PhD	
Administration and Management		Developing System Outcomes for Improved Effectiveness C.J. Johnson, MSW, LCSW, LMHP	
Peer		Diversion Services Steve Miccio, BA	
Clinical Skills		Making Practice Truly Professional: Structured Ethical Decision Making Janice Gasker, LCSW, PhD	

Conference and workshop schedule subject to change.

Conference Site and Hotel Information

Revel is an elegant, beachfront resort located directly on the boardwalk in Atlantic City, NJ putting attendees right in the center of all the action in Atlantic City. Revel offers entertainment, shopping, and dining all within the property for those who prefer to stay close, but is also within walking distance of several other shops, hotels, and restaurants.

Additional amenities for NACM participants include:

- Free wireless internet in guest rooms
- Access to the heated in/out pool and fitness center
- Ocean side rooms
- Negotiated rate of \$109 for weekdays, \$175 for Friday, and \$215 for Saturday for 3 days prior and 3 days following the conference dates based on hotel availability.

Room rates of \$109 for single or double occupancy will be honored on a space-available basis until **Saturday, August 31, 2013, at 11:59 p.m.**, or until the NACM room block sells out. To receive the room block rate, use the promotional code "GCM0913" or visit our website at www.yournacm.com and utilize the direct reservation link. Hotel rates are subject to applicable state and local taxes, currently 14% and \$5.00 tourism fee per room per night.

Hotel room reservations are subject to availability! Please BOOK EARLY!

Wednesday, October 2, 2013

Track	1:30—2:30	2:30	3:00—4:00
Crisis	Meeting Individuals "Where They Are": A Person-Centered Approach to Crisis Intervention Amy Groh, MA	Break in Exhibit Hall	Managing Risks to Case Managers William Bender, LSW, MSW Sharon Lyter, LCSW, MSW, PhD
Housing	SAMHSA's SOAR Program: Expediting Access to Social Security Disability Benefits Pamela Heine, LSW, MSW Ann Thoresen, LCSW		Supported Housing: "A Better Place to Get Better" Sam Ridge, MA
Youth and Families	The Family-in-Environment Perspective: Challenges and Opportunities for Case Management Edward Hanna, MSW, LCSW, PhD		Family Systems Techniques Patricia Grace, MFT, CSW
Case Management Skills	Stretch a Dolla' Outta 15 Cents: Money Management Ebony Hawkins, MSW, LSW Michelle Strong, MS		Let's Work Together: Acknowledging Role Conflicts to Provide Effective Continuum of Care Owen Camuso, BA Stephanie Lee, LCSW
Older Adults	Transitioning Registered Handler-Animal Therapy to the Community Analeah Green, MSW, PhD		Managing Safety Concerns in Dementia Cases Meredith Gordon, BA Krista McKay, MA
Hot Topics	Leveraging Mobile Technology for a Mobile Workforce Art Alexion Jeffrey Sensenig, LCSW, MSW		Providing Continuity of Care and Improving the Experience of Persons Served Mary Curran, MSOD Michelle Winfield, MHA, BSN, RN
Addiction	Relapse Prevention: What Are You Doing? Thomas Coyne, LCSW, Ed.D.		Responding to Relapse: What's Clinically Appropriate and How Do You Decide? Thomas Coyne, LCSW, Ed.D.
Administration and Management	Enhancing Independence by Transforming the Mental Health System Virginia Davidov, LCSW Jaimee Moshe, MSW		ACCREDITATION: Benefits and Applications for Case Management Services Jeffery Marks, MA Kelly Murphy, BA
Peer	Integration of Peers and Traditional Service Providers Steve Miccio, BA		Peer Run Recovery Centers Steve Miccio, BA
Clinical Skills	Developing Empathy for the Lived Experience of Psychiatric Disability: A Simulation of Hearing Distressing Voices James Fouts, LSW, MSW Rayann Rohrer, LSW, MSW		

Conference and workshop schedule subject to change.

Travel and Visitor Information

Atlantic City International Airport offers flights directly to Atlantic City from many main airports. For additional information on flights directly into Atlantic City visit www.sjta.com/acairport. Transportation directly to Revel from the Atlantic City International Airport is offered via airport shuttle or taxi.

For attendees who would prefer to fly into Philadelphia International Airport, Atlantic City is a quick 60-minute drive via the Atlantic City Expressway. From the Philadelphia International Airport attendees can rent a car (check out our website for a discounted rate at Enterprise) or if attendees prefer to use public transportation, SEPTA will take you directly from the Philadelphia International Airport to the Amtrak 30th Street Station where you can take Amtrak directly into Atlantic City at the New Jersey Transit Station. There are free shuttles to all casino hotels from the New Jersey Transit Station.

For conference participants who drive to the site, daily parking is available at the hotel for \$5 per day.

For additional information on local area attractions or travel to Atlantic City, visit The Atlantic City Convention & Visitors Authority at www.atlanticcitynj.com.

Track	9:00	10:30—12:30	12:30
Crisis	Closing Address	Keeping People Safe—Suicide Prevention Dennis Fisher, M.M. Carol Kuprevich, Ed.D.	Awards Luncheon
Housing		Permanent Supported Housing: Understanding the Big Picture Betty Sudler, MHS Latoya Young, MHS	
Supervision I		Supervisory Boundaries and Professionalism Jameelah Bennett, MSW	
Case Management Skills		Standards in Case Management Lori Hartman, MS Jeffery Marks, MA	
Trauma-Informed Care		The Cost of Caring: The Impact of Addressing Trauma Kalma Kartell White, M.Ed., CPRP	
Hot Topics		Invisible Reflections: Recognizing the Faces of Human Trafficking Victims Kristy Belschwinder, MA	
Clinical Skills		Critical Thinking in Case Management: A Cognitive Emotional Model Edward Hanna, MSW, LCSW, PhD	
Supervision II		Improving Supervision by Utilizing Cognitive Behavior Therapy Principles Brenda Brown-Goggins, J.D. Narsimha Pinninti, M.D.	
Peer		How to Create Work Place Capability: Helping New Workers Get Off to a Great Start Christopher Brown, MIS Anita Kinsley, MA	
Addiction		Seniors, Gambling, and Prescription Drug Abuse Craig Strickland, PhD	

Conference and workshop schedule subject to change.

Conference Planning Committee

Jean Barton
Region V Systems
Lincoln, NE

Craig Johnston
SAM, Inc.
Reading, PA

Baroness Martin
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Theresa Henning
NACM
Lincoln, NE

Jeffery Marks
SAM, Inc.
Reading, PA

Thursday, October 3, 2013

Track	1:30—2:30	2:30	3:00—4:00
Crisis	A Non-Traditional Collaboration: Cops and Persons Served Alan Green, MPA Joe Wright, BA	Break in Exhibit Hall	Crisis Prevention in Case Management and Recovery Coaching David Wilkinson, BA
Housing	Helping Applicants who are Homeless Apply for Disability Yusef Shakur, BS		Transforming Lives... Homelessness to Permanent Supportive Housing Federico López Gabriel Negrete Celia Razo, BS
Supervision I	What's In Your Backpack? A Cultural Awareness Check-up for Supervisors Robin Teitelbaum, MBA		Strengths in Supervision Denise Packard, LMHP, LADC
Case Management Skills	Will It Satisfy Your Conscious Lee Gee, M.Ed.		Starting From the Bottom Daakiah Manigault, BA
Trauma-Informed Care	Trauma: It Complicates Everything! Denise Packard, LMHP, LADC		Healing the Invisible Wounds of Trauma Rhonda Elsey, MS
Hot Topics	The Collaboration of Services Initiative in Newburgh, NY Julie Riley, LMSW, M.Ed.		Bridging the Gap: Extending Inpatient to the Community Lenzie Faison, MA Venetta Simmons, M.Ed.
Addiction	The American Society of Addiction Medicine Criteria (ASAM-PPC) Thomas Coyne, LCSW, Ed.D.		The Addictions Severity Index (ASI): Widely Used and Misused Thomas Coyne, LCSW, Ed.D. Carol Kuprevich, Ed.D.
Supervision II	Managing Conflict for Supervisors Neill Edwards, MA		Supervisory Styles and the Use of Power Greg Smiles, MA
Peer	Healing the Healer: Peers as Partners Sharon Wise, M.H.S., C.P.S.		Peer Support "Influencing Transformation" Jes Matern, CPS, FPS Edward Perhonitch, BS, CPS, FPS
Clinical Skills	Engagement Strategies for Culturally Diverse Populations Narsimha Pinninti, M.D.		Case Management: Professional, Skilled, Clinical Services Lori Hartman, MS Jeffery Marks, MA

Conference and workshop schedule subject to change.

XCEL Awards

Each year, NACM honors outstanding achievements by individuals and organizations providing case management and service coordination through XCEL Awards. This year, Service Access and Management, Inc. has sponsored an additional NACM award which will also include a scholarship for the winner to attend the conference with all expenses paid.

Nominations for individuals/organizations can be made by any NACM member in good standing or by any non-member who registers for the conference (non-member conference registration includes one year of membership to NACM).

Award recipients will be selected by a committee appointed by the NACM Board of Directors; categories awarded will depend on nominations. Award winners will be honored during the Awards Luncheon; recipients will receive a free one-year membership to NACM and free registration to the next conference. For additional information or to nominate someone, please visit www.yournacm.com or contact Theresa Henning at 402-441-4385.

All nominations are due to Theresa Henning at nacm@yournacm.com by August 30, 2013.

Supervisor Institute Overview

The NACM Board of Directors has designed this training to respond to programmatic needs in the context of a leadership model that will serve to enhance supervisory performance. This institute has a leadership focus and will be presented by trainers who specialize in adult learning techniques. There will be opportunities for discussion and hands-on practice of what is being presented, as well as informal opportunities for networking and learning from others. Attendees can choose to attend the two-day Supervisor Institute or the Supervisor Institute and the last day of the conference where six additional workshops will be offered on various supervision topics to complement the two-day Supervisor Institute curriculum.

Supervisor Institute Objectives

At the conclusion of the Supervisor Institute, attendees will be able to:

- Identify individual and organizational change processes and how to support employees.
- Define strengths-based coaching and corrective action planning.
- Distinguish individual skills to help those you supervise self-manage.
- Align supervisory strategies to case managers having different strengths and needs.
- Discuss how to use outcomes monitoring in daily practice.
- Identify ethical issues in supervisory practice.
- Discuss and practice three effective ways to reduce stress and handle burnout.

Strength-Based Supervision: Supervision as a Collaboration

Tuesday, October 1, 2013

9:00 a.m.—4:00 p.m. (Working Lunch)

Supervision in Changing Times

Will focus on the interactional supervision and management skills needed to work in the increasingly complex and stressful human services field. Both new and experienced supervisors will benefit from reviewing models of supervision practice to conceptualize and capitalize on their strengths to function more efficiently and consistently.

Individual and Organization Change: How to Make Things Go Smoothly

Develop skills that promote individual and organizational change. Both new and experienced supervisors will learn how to enhance professional growth, how to promote individual and organization change, and how to address challenges encountered.

Coaching Those You Supervise for Better Performance

Review coaching as a technique used to redirect an employee's behavior to resolve issues or problems. Participants will understand when coaching is effective and learn a step-by-step process that can be used with employees.

Delegation

Learn the art of delegation and how delegation is effectively used in supervision. Participants will learn when to delegate, selecting the right person, setting clear and objective goals, and how to avoid reverse delegation.

Supervision Toolbox: Skills for Effective Supervision

Wednesday, October 2, 2013

9:00 a.m.—4:00 p.m. (Working Lunch)

Supervising Peers

Employing Peers is becoming increasingly popular as research begins to show the effectiveness of peer support in behavioral health recovery. Learn supervisory skills that will foster a healthy peer workforce and facilitate collaboration between peer employees and their co-workers.

The Right Supervision, to the Right Person, at the Right Time: Providing Responsive Leadership

Enhance your skills as a supervisor as well as increase your proficiency with the tools of the trade that will result in improved employee performance. Learn your most dominate work style, familiarize yourself with some essential supervisory tools, and identify some "Best Practices" to use with your employees at the right time...in the right situations.

Ethical Issues in Supervision and Case Management

Explore the common boundary issues found both in supervision and case management. Personal history plays a strong role in such problems usually beginning in the family of origin. This session will propose approaches to recognizing and managing these roadblocks to assist in more effective supervision and case management.

Self-care & Burnout Prevention for Supervisors

Learn several self-care methods to manage and even avoid stress and/or burnout that is often reported by supervisors. This session will focus on the practical aspects of identifying and managing routine stress and burnout.

19th Annual Case Management Conference Registration

Please complete one form per person. Duplicate as needed or register online at www.yournacm.com.

Name _____
 Organization _____
 Job Title _____
 Address _____
 City _____ State _____
 ZIP _____ Phone _____
 E-mail _____

Registration confirmation will be sent via e-mail only. Please print clearly.

What type of Continuing Education Unit credit do you wish to earn?

☐ General Audience ☐ Social Work ☐ Addiction Counseling
☐ Other _____

Is this your first NACM Conference? ☐ Yes ☐ No

How did you hear about this conference?

☐ E-mail ☐ Website ☐ Mail ☐ Word-of-mouth

Any special dietary needs?

☐ Vegetarian (may include dairy)
☐ Special request (will be accommodated if possible)

- NACM sends registration confirmations via e-mail to registrants who provide a legible, accurate e-mail address. This e-mail serves as receipt of registration.
- On-site registration will be available as space allows.
- The conference fee includes lunch and breaks on all three days.

Registration Information

Payment Policy — Checks (payable to NACM), Visa, MasterCard, Discover, and American Express are welcome. If paying with a credit card, include the billing address in the **Payment/Billing Information** box.

Online Registration — www.yournacm.com

Mail Registration to — **NACM**
ATTN: Jean Barton
1645 'N' Street
Lincoln, NE 68508

Fax Registration — 402-441-4335 (credit card payments)

Cancellation Policy — Cancellations will only be considered when received in writing. For the full cancellation policy, visit www.yournacm.com.

CONFERENCE REGISTRATION — October 1-3, 2013

	Early Bird Rate Before September 15, 2013	Regular Rate September 15 – 23, 2013	Late Registration After September 23, 2013
Member	<input type="checkbox"/> \$349	<input type="checkbox"/> \$399	<input type="checkbox"/> \$429
Non-Member*	<input type="checkbox"/> \$389	<input type="checkbox"/> \$439	<input type="checkbox"/> \$469
Student**	<input type="checkbox"/> \$299	<input type="checkbox"/> \$349	<input type="checkbox"/> \$379
One Day Pass (please indicate date) Daily access to conference programming only		<input type="checkbox"/> \$199 Date: _____	<input type="checkbox"/> \$215 Date: _____

*Includes NACM membership. **Attach proof of enrollment.

SUPERVISION INSTITUTE — October 1-2, 2013

	Early Bird Rate Before September 15, 2013	Regular Rate September 15 – 23, 2013	Late Registration After September 23, 2013
Member	<input type="checkbox"/> \$249	<input type="checkbox"/> \$299	<input type="checkbox"/> \$329
Non-Member*	<input type="checkbox"/> \$289	<input type="checkbox"/> \$339	<input type="checkbox"/> \$369
Add Thursday, October 3, 2013, Conference Pass to Supervision Institute Registration			<input type="checkbox"/> \$100

*Includes NACM membership.

Payment/Billing Information

Total Amount Submitted \$ _____

☐ **Check #** _____ -or- ☐ **Credit Card:** ☐ Visa ☐ MasterCard ☐ Discover ☐ American Express

Credit Card # _____ 3-digit verification code _____ Exp. Date ____/____/____

Name as appears on card _____ Signature _____

Billing Address _____ City _____ State _____ ZIP _____

NACM



402-441-4385



www.yournacm.com



REGISTRATION

DATED MATERIAL

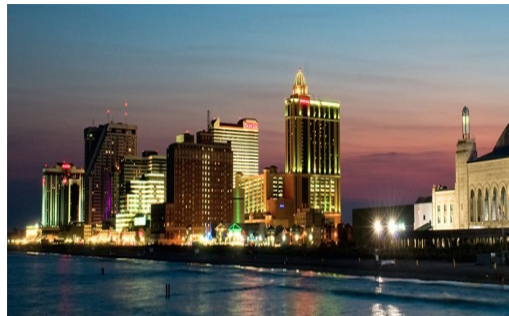


19th Annual Case Management Conference

Case Management: A Professional Career

Revel — Atlantic City, NJ

October 1-3, 2013



National Association of Case Management

Co-sponsored by:



THE BEHAVIORAL
HEALTH
TRAINING & EDUCATION NETWORK

