

# **GOOD NEIGHBORS MAXIMIZING INNOVATION, COLLABORATION & PROBLEM- SOLVING IN THE DEVELOPMENT & MANAGEMENT OF HOUSING PROGRAMS**



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# **WELCOME!!**



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# GOALS of this Workshop

 **FOCUS**

 **EMPHASIZE**

 **LEARN**



# OBJECTIVES

## Your “Take-Aways!”



 **IDENTIFY**

 **RECOGNIZE**

 **LEARN**

# THE BIG IDEA!!

- The Objectives of this Workshop are designed to help you understand your role as a case manager in helping persons' served find and maintain safe, decent and affordable housing



# WHAT WORKS!!

- 🏠 **COLLABORATION**
- 🏠 **LISTEN**
- 🏠 **LEARN THE LINGO**
- 🏠 **BE A JOINER**
- 🏠 **PROBLEM-SOLVE**



# HISTORY LESSON

A long time ago.....

In a Galaxy far, far away.....



# HISTORY LESSONS



 **RECOGNITION**

 **LEARN & COPY FROM OTHERS**

 **BEFRIEND**

 **LEARN THE TERMS**



# ACCOMPLISHMENTS



**INNOVATION**



**COLLABORATION**



**RECOGNITION**



**REPLICATION**



# SHARE THE WEALTH

- 🏠 Be willing and open to consider new opportunities
- 🏠 Use a strength-based approach
- 🏠 Be creative!! Think “outside the box!”
- 🏠 Make yourself available
- 🏠 Acquire a working knowledge of HUD & local subsidized programs



# OBSTACLES



 **RENTAL REALITIES**

 **PRIVATE PROBLEMS**

 **PROGRAM PRACTICALITIES**

# OPPORTUNITIES!!



- 🏠 **“Rationale Behind the Rules”**
- 🏠 **Missions may overlap BUT procedures & underlying values across systems may differ**
- 🏠 **“Think on your Feet” – Do the “Legwork”**
- 🏠 **Respect individual roles and responsibilities**
- 🏠 **“Greater Good”**

# BIG OR SMALL WHAT WORKS FOR ALL

 **Mutual Understanding & Trust**

 **Maximize Resources**

 **Make the best use of funds**

 **Affirm and acknowledge roles**



# BEFRIEND



**Make a concerted effort to introduce yourself, get to know and build cooperative, beneficial and outcome-oriented relationships with housing professionals, landlords, housing agencies and housing services within your local community**

# **SPEAK**



**Learn, Understand and Speak Housing Terminology so that you can effectively work within and through your local housing system(s).**

# BRIDGE



**Foster mutual trust, understanding and commitment with your local housing system(s) so that you can be the best and most effective advocate for persons' served**



# SHAKE THE TREE



**Be ready and willing to do the work that will enable you to discover not only what is currently available in your community, but also will begin the ongoing process of building quality relationships which are goal and outcome-oriented, and will result in creating, developing, implementing, maintaining and improving successful housing programs**

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**THANK YOU FOR YOUR TIME!!**

**ENJOY THE CONFERENCE!!**

