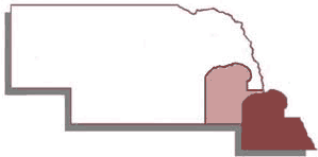


Supported Employment

An Evidence Based Practice
By SAMHSA
Mental Health Association of Nebraska



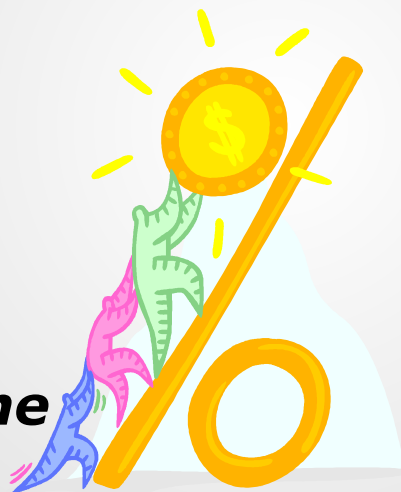
About MHA-NE

- **A consumer-run education and advocacy organization bringing service recipients, families, professionals, advocates, and concerned citizens together to address all aspects of mental health and mental illness.**
- **MHA-NE is dedicated to ensuring that public mental health policies are just, fair, and promote recovery, equality and opportunity.**



What is supported employment?

- **1) Eligibility is based on consumer choice.**
- **2) Supported employment is integrated with treatment.**
- **3) Competitive employment is the goal.**
- **4) Follow-along supports are continuous.**
- **5) Consumer preferences are important.**
- **6) Job search starts soon after a consumer expresses interest in working.**



Fidelity Scale

Staffing:

- Caseload @ 25
- Vocational services staff
- Vocational generalists

Organization:

- Integration of rehab with MH treatment
- Vocational unit
- Zero exclusion criteria



Services

- On-going, work based assessment
- Rapid search for competitive employment
- Individualized job search
- Diversity of jobs developed

- Permanence of jobs developed
- Jobs as transition
- Follow along supports
- Community-based services
- Assertive engagement and outreach

Services.... Cont'd

What is engagement?

- A **partnership**
- An individual being **self determined** to want to engage in services for the right reasons.
- It is mutual respect and dignity.
- It is reflected in the hope that you/your agency show concerning a customer's ability to recover.
- Recovery is the Expectation!

Engagement



Why is good engagement important?

- Good quality engagement:
Reduces cancellation and failure rates
- Improves the service provider's understanding of the individual's issues and recovery needs
- Builds the customer's trust that the service provider is truly interested in his/her welfare
- What is the most important determinant of the quality of treatment outcomes?

The quality of relationship between the consumer and the service provider!



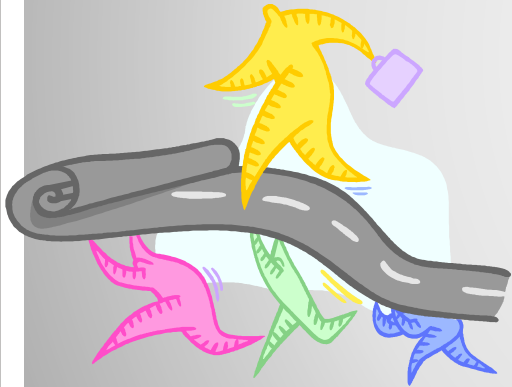
Key Components of Engagement

- Environment
- Language
- Trauma Informed
- Know your Biases
- Expectations
- Decision making
- The dignity of Risk
- Trust!



The 10 Fundamental Components of Recovery

1. Self direction
2. Individualized and person centered
3. Empowerment
4. Holistic
5. Non-linear
6. Strength based
7. Peer support
8. Respect
9. Responsibility
10. HOPE!!



SAMHSA

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Administration)

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